#### **EXECUTIVE BOARD**

#### Thursday, 11 August 2016 Time: 18:00 Venue: Meeting Room A Address: Blackburn Town Hall

#### AGENDA

### Information may be provided by each Executive Member relating to their area of responsibility

Part 1- Items for consideration in public

- 1 Welcome and Apologies
- 2 Minutes of the Previous Meeting
  - 2. Minutes of last meeting 5 13
- 3 Declarations of Interest in Items on this Agenda
  - 3. Declarations of Interest 14 14

#### 4 Equality Implications

The Chair will ask Members to confirm that they have considered and understood any Equality Impact Assessments associated with reports on this agenda ahead of making any decisions

#### 5 Public Forum

To receive written questions or statements submitted by members of the public no later than 4.00 p.m. on the day prior to the meeting.

#### 6 Questions by Non-Exeputive Members

To receive written questions on any issue submitted by Non-Executive Members no later than 4.00 p.m. on the day prior to the meeting.

#### 7 Youth MP's Update

To receive an update from the Youth MP's along with any issues they would like to raise.

#### 8 EXECUTIVE MEMBER REPORTS

Verbal updates may be given by each Executive Member

- 8.1 Leader (Chair of the Executive Board)
- 8.2 Health and Adult Social Care

8.2.1 Decision to award following procurement 15 - 17 exercise for Statutory advocacy services part 1

- 8.3 Children's Services
- 8.4 Environment
- 8.5 Leisure, Culture and Young People
- 8.6 Neighbourhoods and Prevention Services
- 8.7 Regeneration
- 8.8 Resources

8.8.1 Delegation of authority to award the	18 - 23
contract for replacement of the Council's	
Finance System	

8.9 Schools and Education

#### 9 CORPORATE ISSUES

9.1 Development of Extra Care supported24 - 28housing at Albion Mill

9.1 appendix Older Persons Housing Strategy 29 - 86 PDF 270711

9.2 Corporate Budget Monitoring Report 2016-17 87 - 97 - Quarter 1 June 2016

Appendix 1 98 - 98

Appendix 2 99 - 100

Appendix 3 101 - 101

Appendix 4 102 - 103

#### 10 MATTERS REFERRED TO THE EXECUTIVE BOARD

10.1 Petition- Review of Cockerels -Livestock on 104 - 106 Council Owned Garden Sites Allotments

11 PART 2 – THE PRESS AND THE PUBLIC MAY BE EXCLUDED DURING CONSIDERATION OF THE FOLLOWING ITEMS

#### PART 2 – THE PRESS AND THE PUBLIC MAY BE EXCLUDED DURING CONSIDERATION OF THE FOLLOWING ITEMS

11.1 Development of Extra Care supported housing at Albion Mill Part 2

11.2 Delegated Authority to award contractreplacement Finance System

11.3 Decision to award following procurement exercise for Statutory advocacy services part 2

> Date Published: Monday, 08 August 2016 Harry Catherall, Chief Executive



#### EXECUTIVE BOARD 14th July 2016

#### PRESENT

#### COUNCILLOR:

#### **PORTFOLIO:**

Mohammed KhanLeaderMaureen BatesonChildren's ServicesDamian TalbotLeisure, Culture & Young People

Jim SmithEnvironmentPhil RileyRegenerationDave HarlingSchools & EducationAndy KayResourcesArshid MahmoodNeighbourhoods & Prevention Services

EXECUTIVE MEMBER John Slater **NON-PORTFOLIO** Leader of the Conservative Group

#### ALSO IN ATTENDANCE Hamzah Khan, Youth MP

	Item	Action
1	Welcome & Apologies	
	The Leader of the Council, Councillor Mohammed Khan welcomed all present to the meeting.	Approved
	Apologies were received from Councillor Mustafa Desai and the two Deputy Youth MPs, Ummah Shah and Joshua Logan.	
2	Minutes of the Meeting held on 9 <sup>th</sup> June 2016	
	The minutes of the meeting of the Executive Board held on 9 <sup>th</sup> June 2016 were agreed as a correct record.	Approved
3	Declarations of Interest	
	There were no Declarations of Interest submitted.	
4	Equality Implications	
	The Chair asked Members to confirm that they had considered and understood any Equality Impact Assessments associated with reports on the agenda ahead of making any decisions.	Confirmed
5	Public Forum	
	No questions from members of the public had been received. Page 5 of 106	

	Item	Action
6	Questions by Non-Executive Members	
	No questions from Non-Executive Members had been received.	
7	Youth MPs Update	
	<ul> <li>The Youth MP and Deputy Youth MPs provided a verbal update on recent activities and events including:</li> <li>Visit to Youth Clubs across Blackburn with Darwen were continuing.</li> <li>A visit to meet some young people from KND (Kids Next Door) with Aspergers Syndrome next Thursday at Knott St Youth Club in Darwen to hear their views and opinions as well as young people who attend the pavilion in the infirmary area and an update would be provided at the next Executive Board Meeting.</li> <li>The BwD Central Forum had recently attended a meeting with Ben Greenwood regarding the marketing and PR of health and social services. Forum Members had influenced the wording and the types of photographs images that would be used in the campaign so that young people felt involved.</li> <li>YPS had contacted all schools and colleges within Blackburn and Darwen regarding the up-coming 'Make Your Mark Campaign'. So far 5 confirmations out of 24 had been received, so this was something both Hamzah and Ummaih would be promoting.</li> <li>Hamzah would be attending the annual MYP sitting at York University next weekend, representing Blackburn with Darwen.</li> <li>Darwen Youth Festival would be taking place on Saturday 16 July both in the Town Centre and at the Youth Club, activities included bands, singers, dancers along with bubble football, mobile climbing wall, arts and crafts and face-painting at the Youth Centre. The young people from Darwen Youth Club would be running a café and were hoping to raise some funds for a defibrillator to go outside the building.</li> </ul>	Noted
	Councillor Maureen Bateson made reference to an excellent presentation by young people at the Children and Young People's Overview & Scrutiny Committee entitled 'Lift your Lid' on risk taking behaviours, and the presentation highlighted artwork by young people which would be used at Kaleidoscope Youth & Community Centre and Darwen Youth Centre. It was suggested that this would be worth showing at a future Executive Board Meeting. Councillor Dave Harling advised that the presentation would be circulated via the Head Teachers Bulletin.	
8.1	Leader's update	
	Councillor Mohammed Khan advised that the first Shadow meeting for the Lancashire Combined Authority had been held earlier in the week, and that a Chair and Vice Chair had been appointed at the meeting.	Noted
	Page 6 of 106	

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#### Item

## 0-5 Healthy Child Programme – Changes to realign targeted provision with an integrated delivery model

Members received a report which advised that the Public Health Department was required to make significant in-year savings, as a result of Department of Health (DH) and Council cuts. Since the DH announcement of its reduced Public Health grant allocation in February 2016, the Public Health team alongside its providers had been determining where the savings could be made with minimal impact. There were two services proposed for achieving the savings targets that require Executive Board Decision:

- re:fresh health and wellbeing offer this would be covered in a separate paper on the agenda.
- (ii) Changing targeted 0-5 Healthy Child Programme provision, whilst maintaining comprehensive universal 0-5 Healthy Child Programme service for all 0-5 year olds

The purpose of the briefing was to provide the background information and the rationale for the proposal to change the targeted 0-5 Healthy Child Programme (HCP) offer due to the requirement to make in-year savings, until the comprehensive integrated 0-19 HCP delivery model was put in place for April 2017. Public Health had sought and followed clinical and corporate advice to enable the decision making process, including undertaking a public consultation exercise and impact assessments.

A recent public consultation received a good response with 110 completed surveys. The aim of this exercise was to proactively seek views and comments on the proposal to change the targeted 0-5 HCP offer and keep the comprehensive core universal health visiting service for all families with children under 5 years (approximately 11,000 families).

The findings from this public consultation exercise were considered alongside the research evidence base and the views and feedback from a wider professional stakeholder engagement process, which included a series of three half day workshops in February, March and May, with the aim of developing an effective integrated 0-19 HCP delivery model ready for April 2017 implementation. Feedback from this these HCP stakeholder events indicated strong support for a universal primary prevention and early intervention approach as research suggested this is the most effective strategy to promote a wide range of health and wellbeing outcomes for children, young people and their families. The alternative option, which was being considered by other Local Authorities to only provide specialist and intensive services for a small number of vulnerable families and have minimal support at the population or universal level, whereby needs may go unmet and preventable issues could escalate guickly to create increased demand on specialist services and the Borough's health and wellbeing outcomes would decline.

There were plans in place to implement a comprehensive wider public health stakeholder engagement plan over the next few months to consult the public on publicgheralth service priorities for 2017-18 and

	Item	Action			
	beyond. In addition, further public consultation was planned in year to further inform the wider 0-19 HCP delivery model for April 2017.				
	<ul> <li>Based on the significant financial risk facing the council, Public Health was recommending that the proposal was approved based on the available evidence, impact assessment, public consultation and the strategic direction of travel for the 0-19 HCP integrated delivery model which was on track for April 2017. The proposed in-year changes would, in effect, accelerate plans to strengthen the universal offer by realigning the targeted provision within the universal plus and partnership plus levels of the 0-5 HCP delivery model.</li> <li><b>RESOLVED</b> - That the Executive Board:</li> </ul>				
	<ol> <li>Notes the content of the paper;</li> <li>Approves the proposal to change and realign targeted resources to strengthen the core Health Visiting service to deliver an integrated 0-5 HCP offer across the continuum of need, and approve the in-year decommissioning of the Family Nurse Partnership service; and</li> <li>Notes that a summary briefing paper outlining the full £1.4million in-year Public Health service changes will be presented to the Board in September for information based on the total Department of Health cuts.</li> </ol>	Noted Approved Noted			
8.2.2	Proposal to introduce a nominal fee for re: fresh activities				
	As referred to in the previous agenda item the Public Health Department was required to make significant in-year savings, as a result of Department of Health (DH) funding reductions and Council budget reductions.				
	The purpose of the briefing was to provide information on the potential impact of introducing an nominal fee of £1.00 for re:fresh activities, which were currently offered free of charge for residents and employees to attend selected gyms, swim and court sessions at defined off peak times and centres.				
	Public Health had sought and followed corporate advice to develop this joint proposal with our Culture, Leisure and Sport department to enable the decision making process, including undertaking a public consultation exercise and completing a full impact assessment.				
	A public consultation exercise was undertaken during May to June 2016 which received an excellent return with a total of 209 responses. With reference to the proposal, the majority of respondents 124 (63.9%) either 'strongly support' or 'tend to support' the council's proposal to introduce a nominal fee for re:fresh activities, whilst maintaining a wider re:fresh offer and retaining the specialist health improvement services.				
	Based on the impact assessment and the findings of the public consultation in support of the proposal, Public Health were recommending that the proposal to introduce a nominal fee for re:fresh activities be approved. Page 8 of 106				

	ltem	Action
	<b>RESOLVED</b> - That the Executive Board:	
	<ol> <li>Notes the content of the paper;</li> <li>Approves the proposal to introduce a nominal fee for re:fresh</li> </ol>	Noted
	<ul> <li>activities from 1<sup>st</sup> September 2016; and</li> <li>3. Note that a summary briefing paper outlining all £1.4 million in- year Public Health service changes will be presented to the Executive Board in September for information based on the</li> </ul>	Approved Noted
	total Department of Health cuts.	
8.3	Children's Services Update	
	Councillor Maureen Bateson verbally reported on the latest position relating to the Regional Adoption Agency. There was currently enough funding until October to continue development work, with a Government announcement due at that time, and the Executive Board would continue to receive updates on progress.	Noted
8.7	Blakey Moor Townscape Heritage (TH) Project	
	Members were advised that the Heritage Lottery Fund (HLF) had confirmed an award of £1.5 million to be matched by a further £1.5 million of Council funding (approved February 2016) for the delivery of the £3 million Blakey Moor Townscape Heritage project in Blackburn town centre.	
	The project would focus on the Northgate Conservation area and included proposals for renovation and repair of the Victorian Blakey Moor terrace, former Baroque public house, King George's Hall front elevation and around 20 other historic buildings on Northgate and Lord Street West over the next 5 years.	
	Property owners would be offered grants of up to 80% for conservation work and eligible works to help to bring vacant floor space back into commercial use. The project would also deliver an environmental enhancement scheme, a heritage skills training programme and a series of events to help raise the profile of the area's rich history and heritage.	
	<b>RESOLVED</b> - That the Executive Board notes:	
	1. Progress of the Blakey Moor Townscape Heritage Project;	Noted
	<ol> <li>The update on the successful Heritage Lottery funding bid for £1.5 million programmed between 2016 and 2021;</li> <li>The on-going consultation with property owners of 11-17</li> </ol>	Noted
	<ul> <li>Blakey Moor and existing tenants of Blakey Moor Terrace; and</li> <li>Delivery Programme going forward.</li> </ul>	Noted
		Noted
8.9	Schools & Education Update	
	Councillor Dave Harling made reference to recent changes in the Government and the appointment of a new Secretary of State for Education.	Noted
Executive	Page 9 of 106 Ahead of consideration of the next item, Councillor Andy Kay advised Board	

that in terms of section 6.1.7 in the report (Freckleton Street Acquisitions) a correction was required as follows:

– As reported to the March Executive Board, an overspend of £1.201 million is forecast on this project of which £420,000 relates to 2015/16. The overall figure reflects the fact that the contribution expected from LTP did not materialise due to cost pressures on the Pennine Reach project.

#### 9.1 Corporate Budget Monitoring Report – 2015/16 Outurn position

A report was submitted outlining the overall financial position of the Council, for both capital and revenue as at 31<sup>st</sup> March 2016, highlighting major issues and explaining variations since the last report, determining the year end position with regard to portfolio under/overspends; and considered the position with regard to earmarked reserves.

The aggregate cost of the Council's capital investment in 2015/16 was  $\pounds 65.548$  million. In March this was estimated to be  $\pounds 72.815$  million. The variance of  $\pounds 7.267$  million was made up of  $\pounds 7.084$  slippage and an increase to the capital programme of  $\pounds 83,000$  as itemised in Appendix 2.

Capital receipts to the value of £9.690 million were received in 2015/2016 and used in capital financing, as shown in Appendix 1. The revised estimate last reported was £9.700 million.

The draft, unaudited 2015/16 statement of accounts reported that the Council's net expenditure was £142.172 million which compares to the original budget for 2015/16 of £138.175 million, i.e. an increase in expenditure of £3.997 million.

d) General Fund unallocated reserves stand at £5.067 million. At 31<sup>st</sup> March 2015 these stood at £6.651 million. The reduction related to a number of transfers to/from unallocated reserves that were approved during the year.

e) The Council held earmarked reserves for discretionary purposes. These included;

- £2.453 million to fund improvements to assets, infrastructure and IT
- £6.787 million to meet the cost of downsizing and transformation in future years including meeting redundancy costs
- £3.465 million for People and Place services
- £0.413 million for invest to save projects
- £1.311 million set aside in respect of the council tax support scheme, business rates and welfare reform.
- £2.475 million in respect of unspent grants and contributions Page 10 of 106

	ltem	Action
	carried forward.	
	The Council also held reserves of £1.401 million for specified non- discretionary purposes. A further £19.760 million was available for spending for Schools and Education, and £0.363 million was held in respect of joint arrangements, charitable purposes and other ring- fenced commitments.	
	<b>RESOLVED</b> - That the Executive Board:	
	<ol> <li>Notes the final capital outturn as per Appendix 1, together with the variations shown in Appendix 2;</li> <li>Agrees that the slippage of £7.348 million in the 2015/16 capital programme shall be carried forward and for the 2016/17</li> </ol>	Noted Agreed
	capital programme to be amended accordingly; 3. Approves the portfolio cash limit adjustments outlined in Appendix 3;	Approved
	<ol> <li>Agrees that there will be no general carry forward of underspends in respect of portfolio cash limits, but agrees to the specific amounts shown in Appendix 3 being carried forward from 2015/16 to 2016/17;</li> </ol>	Agreed
	<ol> <li>Agrees to the earmarked reserves position shown in Appendix 4; and</li> </ol>	Agreed
	<ol> <li>Agrees to the variations to revenue expenditure listed in Section 6.5 which would result in a revised balance of £5.067 million on the unallocated reserves at 31 March 2016.</li> </ol>	Agreed
10.1	<u>Petition relating to proposal – Housing Development on North</u> <u>Blackburn Development Site</u>	
	The Council had received two petitions objecting to development on the North Blackburn Development Site. A plan showing the location of the development site was attached.	
	The first petition was signed mainly by residents living in the vicinity of the North Blackburn Development Site, objecting to a new road junction on Whinney Lane.	
	This petition had been prompted by community consultation on a draft masterplan for the development of the site. The consultation material did show a potential vehicle access off Whinney lane. At the same time the material did emphasise that the information provided were initial design ideas based on preliminary work and that no decisions had been made on the details of the proposed development including vehicular access. The intention was that all resident feedback would be reviewed and considered in finalising the masterplan.	
	The petition had been set up by the lead petitioner through an online company, <u>www.change.org</u> . By the end of the consultation period, 25 April 2016, the petition included 290 signatures including residents in the Borough and in the adjoining Ribble Valley area. The petition was still open; to date it included 307 signatures. It was possible that additional signatures may be added over time.	
	The second petition had been signed by 660 residents living in the	

	Item	Action
	<ul> <li>locality of the site, mainly outside the Borough within Ribble Valley.</li> <li>The lead petitioner had noted, in a covering email, that the signatures were principally from residents in Mellor. The petition objected to the development commenting on: <ul> <li>Detrimental impact of increased traffic on the local highway and concerns that junction onto Whinney Lane will create a ratrun through Mellor and Ramsgreave;</li> </ul></li></ul>	
	- Loss of Green Belt;	
	- Lack of demand for new homes, and;	
	- Lack of consultation with Ribble Valley residents.	
	The masterplan was still in a formative stage of preparation.	
	All of the consultation responses had been recorded and were currently being reviewed. This would include an assessment of the implications for the development of the site and in turn would inform the development requirements to be set out in the final version masterplan document.	
	With regard to the petitioners' transport and highways related comments, these will be considered as part of the ongoing technical work needed to complete a Transport Assessment (TA). The TA would evaluate the transport implications of the development of the site and will be used to support and inform the key development principles set out in the masterplan including access.	
	The Council would respond as positively as possible to resident's concerns. However it was acknowledged that it may not be possible to address all of the matters raised in finalising the masterplan.	
	A report bringing the masterplan forward for adoption would be presented to the Executive Member for Regeneration in due course later in the year. The report would set out how resident's concerns had been taken into account in the final version of the masterplan.	
	<b>RESOLVED</b> - That the Executive Board:	
	1. Notes the receipt of the petitions;	Noted
	<ol> <li>Acknowledges that the points raised will be noted as resident feedback to the consultation process on the preparation of a masterplan for the North Blackburn Development Site;</li> <li>Acknowledges that the petitioners' concerns will be reviewed</li> </ol>	Acknowle dged
	<ul> <li>and appraised in developing the final version of the masterplan; and</li> <li>4. Agrees that the lead petitioners are informed of this.</li> </ul>	Acknowle dged
10.2	Minutes of the Audit Committee Meeting held on 14 <sup>th</sup> June 2016	Agreed
	The Minutes of the Audit Committee Meeting held on 14 <sup>th</sup> June 2016 were submitted for information.	
Executive E	Page 12 of 106 RESOLVED - That the Minutes of the Audit Committee meeting held Board 4th July 2016	Noted

on 14<sup>th</sup> June 2016 be noted.

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Signed at a meeting of the Board on the day of (being the next ensuing meeting of the Board) Chair of the meeting at which the minutes were confirmed

#### **DECLARATIONS OF INTEREST IN**

#### ITEMS ON THIS AGENDA

Members attending a Council, Committee, Board or other meeting with a personal interest in a matter on the Agenda must disclose the existence and nature of the interest and, if it is a Disclosable Pecuniary Interest or an Other Interest under paragraph 16.1 of the Code of Conduct, should leave the meeting during discussion and voting on the item.

Members declaring an interest(s) should complete this form and hand it to the Democratic Services Officer at the commencement of the meeting and declare such an interest at the appropriate point on the agenda.

MEETING: EXECUTIVE BOARD

DATE: **11<sup>TH</sup> AUGUST 2016** 

AGENDA ITEM NO.:

DESCRIPTION (BRIEF):

NATURE OF INTEREST:

DISCLOSABLE PECUNIARY/OTHER (delete as appropriate)

SIGNED :

PRINT NAME:

(Paragraphs 8 to 17 of the Code of Conduct for Members of the Council refer)

Page 14 of 106

"Y	EXECUTIVE BOARD DECISION		
	REPORT OF:	Executive Member for Health and Adult Social Care (Please Select) (Please Select)	
RLACKBURN	LEAD OFFICERS:	Director of Adult Social Services (DASS) Director of Public Health	
DARWEN BORDUGH COUNCIL	DATE:	11 <sup>th</sup> August 2016	
PORTFOLIO/S AFFECTED:	Health and Adult Social Care		
WARD/S AFFECTED:	All		

KEY DECISION:	YES	$\square$	NO	

SUBJECT: Decision to award following procurement exercise for statutory advocacy services: The tender comprised two lots:

Lot 1: for Independent Mental Capacity Advocacy, Deprivation of Liberty, Relevant Persons Representative, Independent Mental Health Advocacy and Care Act Advocacy. Lot 2: Independent Health Complaints Advocacy

#### **1. EXECUTIVE SUMMARY**

The purpose of this report is to recommend that the Executive Board approves the award of the contract for Advocacy from 1<sup>st</sup> September 2016, to the successful bidder, subject to the agreement of a detailed transfer and delivery implementation plan.

#### 2. RECOMMENDATIONS

That the Executive Board:

1. Approves the award of the contract for NHS Independent Health Complaints Advocacy to the successful bidder.

2. Approves the award of the contract for Independent Mental Capacity Advocacy, Deprivation of Liberty, Relevant Persons Representative, Independent Mental Health Advocacy and Care Act Advocacy to the successful bidder.

3. Notes that the Services will commence following the transfer of cases from the current providers, for a period of 3 years, subject to a plan being developed and implemented by the provider, and agreed by the commissioner, for the safe TUPE of staff, and transfer of cases. The level of funding is set for the first year, but subject to renegotiation in years two and three.

#### 3. BACKGROUND

A paper was presented to Adults Senior Leadership team in November 2015 requesting permission to go out to procurement, as the existing contracts were coming to an end, and arrangements to commission jointly with LCC were being dismantled.

A procurement exercise was undertaken via the CHEST. The successful bidder gained the highest scores for both Lot 1 and Lot 2

There would be benefits to Blackburn with Darwen Borough Council consolidating all advocacy services under one contract, in terms of Contract Monitoring and continuity of provision for service users who move from one category of advocacy to another.

Through the appointment of a single provider for both contract lots, it would also be possible for the provider to flex its resources to ensure that demand can be managed effectively across the different strands, and also when capacity permits, to deliver a non-statutory advocacy provision.

#### 4. KEY ISSUES

There is a high demand for IMCA and DOLS advocacy, due to recent court rulings about Deprivations of Liberty for anyone with 24 hour supervision. The Care Act has introduced new duties on the Authority, to ensure that any adult or young person in transition, who needs assistance to actively participate in the assessment and support planning process, but who has no appropriate informal support (such as a friend or relation), are provided with an independent advocate to ensure that they can participate fully.

It is intended that the performance and capacity of the provider will be actively managed, and monitored. The detail of this performance management will be agreed with the successful bidder prior to the contract commencement.

As the successful bidder is not the incumbent provider, a period of planning will be put in place prior to the start date to ensure an effective and appropriate handover.

#### **5. POLICY IMPLICATIONS**

The award of these separate strands of advocacy to a single provider will simplify the contractual arrangements, the governance and monitoring. It may also derive economies of scale which can be used to ensure that resources are used to provide more statutory advocacy, rather than being taken up with management costs. These benefits are in accordance with departmental and council policies to make the most efficient use of resources.

The nature of professional advocacy and the services provided have been determined by statutory responsibilities, some of which have passed over from the National Health Service to the Local Authority since 2013. This contract would be for these statutory services which must be provided by skilled, experienced advocates. The successful bidder scored highest across both contracts, and demonstrated a high level of knowledge and expertise. They already deliver advocacy in other localities, and are part of the Blackburn with Darwen Health and Wellbeing Consortium.

#### 6. FINANCIAL IMPLICATIONS

The resources committed to this procurement for year one, are the same as are currently committed for this statutory provision. It is noted in the tender that the contract values will be subject to renegotiation and may change in years two and three.

#### 7. LEGAL IMPLICATIONS

All of the current spend on Advocacy provision is for statutory provision to meet specific legislative duties. The service specification has been drafted to ensure that the new provider is mandated to provide as a minimum, the Statutory services. Due to the value of the contract and in order to comply with the EU and Council's contract procedure rules, the tender process has been conducted through the CHEST procurement vehicle. TUPE will apply to any employees currently working for the incumbent provider.

#### 8. RESOURCE IMPLICATIONS

The resources required to implement this award will be derived from the Strategic Commissioning (People) team.

#### 9. EQUALITY AND HEALTH IMPLICATIONS Please selects one of the options below?aythereappropriate please include the hyperlink to the EIA.

Option 1 🛛 Equality Impact Assessment (EIA) not required – the EIA checklist has been completed.

<u>Option 2</u> In determining this matter the Executive Member needs to consider the EIA associated with this item in advance of making the decision. *(insert EIA link here)* 

<u>Option 3</u> In determining this matter the Executive Board members need to consider the EIA associated with this item in advance of making the decision. *(insert EIA attachment)* 

#### **10. CONSULTATIONS**

Residents of the borough were involved in the clarification meetings with providers, and had the opportunity to ask questions of the providers who had bid.

#### **11. STATEMENT OF COMPLIANCE**

The recommendations are made further to advice from the Monitoring Officer and the Section 151 Officer has confirmed that they do not incur unlawful expenditure. They are also compliant with equality legislation and an equality analysis and impact assessment has been considered. The recommendations reflect the core principles of good governance set out in the Council's Code of Corporate Governance.

#### **12. DECLARATION OF INTEREST**

All Declarations of Interest of any Executive Member consulted and note of any dispensation granted by the Chief Executive will be recorded in the Summary of Decisions published on the day following the meeting.

VERSION: 0.1

CONTACT OFFICER:	Alison Westwood
DATE:	9 <sup>th</sup> June 2016
BACKGROUND PAPER:	



Page 17 of 106

X	EXECUTIVE BOARD DECISION	
	REPORT OF:	Executive Member for Resources (Please Select) (Please Select)
DIACKBURNI	LEAD OFFICERS:	Director of Finance and IT (Please Select)
DARWEN BOROUGH COUNCIL	DATE:	11 August 2016
PORTFOLIO/S AFFECTED:	All	
WARD/S AFFECTED:	All	
KEY DECISION:	YES 🛛 NO 🗌	

SUBJECT: Delegation of authority to award the contract for replacement of the Council's Finance System

#### **1. EXECUTIVE SUMMARY**

- 1.1 To brief the Executive Board on the progress of the procurement of a replacement Finance system for the Council
- 1.2 To request delegated authority for the Director of Finance, in conjunction with the Deputy Chief Executive and the Executive Member for Resources, to award the contract for the new system
- 1.3 To appraise the Executive Board on the proposed tender process including Invitation to Tender, system specification and timetable and on the key business objectives and deliverables of the project.

#### 2. RECOMMENDATIONS

That the Executive Board:

- 1. Notes the progress of the procurement process to date
- 2. Delegates the authority to award the contract to the Director of Finance and IT, in consultation with the Executive Member for Resources and the Deputy Chief Executive, on the basis of the most economically advantageous tender.
- 3. Notes that the contract term would be for a period of 5 years with the Council having the option to extend for a further period of up to 5 years.

#### 3. BACKGROUND

The Council has used Masterpiece as its core financial system for more than 15 years. A five year extension to the contract was signed in 2010 with a further two year extension being agreed by waiver in 2015 to allow for the re-procurement of the system.

Page 18 of 106

The current system is not fit for purpose and is 'end of life' in its current format;

#### Stability

- The report writing module, Masterpiece ACE, frequently fails due to the number of users and the volume of reports being generated at any one time
- The interface between Masterpiece and E-Procurement is weak. Issues with the E-Procurement module frequently result in a consequential failure of Masterpiece or the system being taken off-line in order to address the issues

#### Functionality

- The system in use is no longer actively developed by the supplier.
- There are a significant number of bespoke elements to the system and workarounds in place to assist in its use
- The automation of Masterpiece is limited, thus resulting in a significant amount of manual intervention
- Given the limited functionality of the system, additional 'bolt-on' products have been purchased to supplement and address the deficiencies e.g. 'Cobal', 'COGNOS', 'UniQ' and 'Spend Pro'.

#### Over-reliance on key staff/contractors

• One single contractor currently holds the majority of the knowledge, experience and expertise with regards to the bespoke packages that have been developed for the Council's Masterpiece system over the years. Should this individual cease to contract with the system supplier, the Council's exposure to risk in the event of issues arising would increase

#### Efficiency

• Masterpiece is a very labour intensive system. Whilst fit for purpose 15 years ago, technology has moved on. Its reporting functionality is very limited requiring significant manual intervention and extraction of data into spreadsheets etc. for manipulation and calculation.

#### Cost

- The current solution is considered expensive to maintain and to support due to a lack of flexibility and the market for supplier support
- Beyond the cost of maintenance for the system and the additional revenue costs associated with the 'bolt-on' products that have been purchased i.e. 'Cobal', 'COGNOS', 'UniQ', 'Autobilling, 'Single Screen Entry" and 'Spend Pro', additional costs are also incurred in respect of some elements of system maintenance which cannot be provided by the BwD IT Team; maintenance work outside of the Service Level Agreement and any development/consultancy work is charged at a rate per day.

Approval was given by Executive Member Decision (published on 17<sup>th</sup> June 2016) to undertake a procurement exercise for a replacement Finance system using an OJEU restricted tender process.

#### 4. KEY ISSUES & RISKS

#### 4.1 PQQ

Following Executive Member Decision, a Pre-Qualification Questionnaire (PQQ) was loaded onto the Council's procurement portal, 'The Chest', for completion by potential suppliers with a submission deadline of 20<sup>th</sup> July 2016; 12 responses were received.

All of the responses were evaluated by a panel of senior leads representing the Finance, IT and Procurement service areas and each was scored on their responses to individual questions covering economic and financial standing and technical and professional ability as well as those relating to

insurance levels, compliance with equality legislation and approach to environmental management and health and safety.

Based on the overall scores, 5 suppliers have now been invited to respond to a full Invitation To Tender document (ITT); the closing date for responses is 25th August 2016.

#### 4.2 The ITT and System Specification – business objectives and key deliverables

In producing the ITT and system specification, several key business objectives have been identified:

- To replace the current financial systems with an up to date, modern and robust, financial management system
- To maximise the opportunity for further flexibility and development, including additional modules and provision for further shared working / expansion / selling of services
- To look to improve financial processes in line with best practice standards and to achieve efficiencies in consistent processes and reporting
- To optimise the coding structure to facilitate reporting for management and statutory functions
- To deliver efficiencies through a system that is easy to use, easy to maintain and easy to develop

In addition, a set of key project outcomes have also been defined:

- Reduce reliance on paper
- Eliminate duplication of data input into, and held in, spreadsheets
- No purchase order, No payment (although business processes will identify any exceptions such as Procurement Cards)
- Activity will be devolved wherever possible so visibility and control can be maintained by the user e.g. from Purchase Order creation, to Goods Receipting and to Invoice approval
- No duplication of input data to be input at initial point of capture
- Single, simplified budget classification and chart of accounts
- Balance sheet coding to be reviewed and streamlined
- General Ledger data to be made visible to all system users (although exceptions will be made for certain transactions/payments e.g. salary information)

Securing value for money is critical to the delivery of the project, ensuring that the new system is operationally efficient and supports methods of working which cost less to run than those at present (both in terms of the systems themselves and the processes required to use them). The system will be critical to facilitating the delivery of an efficient and effective Finance Service following the establishment reductions that will have to be made to achieve the workforce savings required in the Medium Term Financial Strategy.

In order to minimise costs in terms of implementation and future development/maintenance it will be very important that we operate as closely as possible to the way the system is designed, without the need for 'bespoking'. Often in system implementations, great effort is made to obtain detailed knowledge and understanding of the requirements of all users and to incorporate these into the specification of requirements. More often than not this results in a high level of 'bespoking' as no system does everything that everyone wants; as such, complex system design is usually required in order to cater for all requirements. It is recognised that in the current financial environment, this type of approach is not tenable. Modern systems will cater for most of our standard requirements, and we will need to adapt to more uniform practices including;

- Rationalisation of our processes and procedures and to adopt standard ways of working in relation to financial management and reporting agross the whole organisation;
- Introduction of greater self-service functionality for managers and reduction of interventions

currently required by Finance staff and

 Consolidation of current peripheral/'bolt-on' system functionality and operations where it is possible and efficient to do so.

The system specification is at the core of the ITT; this provides the detail of the financial system that the Council wishes to procure which covers;

- General Ledger
- Commitment Accounting
- Accounts Payable and procurement
- Accounts Receivable
- Budgetary control
- Budget preparation and planning
- Cash management
- Business Process automation (workflow)
- Reporting
- Fixed Asset accounting
- Project accounting

#### 4.3 The ITT and System Specification – the procurement process and timescales

The ITT asks each bidder to respond to almost 300 questions regarding the functionality and operation of their system(s) across the areas outlined above. Responses are invited for both premise and Cloud solutions (i.e. systems to be hosted either on Council premises or to be hosted by the supplier, or their named partner, and accessed via a secure internet connection meeting the UK Government mandated security requirements).

On receipt of the bids, the evaluation panel will reconvene to perform a Stage 1 score of the responses to each of the questions. The evaluation criteria will be based on quality and pricing, including value for money, based on the whole life of the contract. It will cover;

- the total cost of ownership,
- the strategic and general requirements to be delivered by the system,
- main system functionality
- income and cash management functionality and
- none functional and operational requirements

Following Stage 1 evaluation the lead bidder, together with bidders whose score is within 10% of the lead bid at that stage, will be invited to demonstrate their product and site visits will be carried out by Council staff to assess each of the systems in use in a 'live' environment.

On completion of the evaluation the lead bidder will be notified of the Councils intention to award the contract, a 10 day standstill period will then be put in place. The table below outlines the timescales which the project is working to at the present time;

STAGE	Date
Issue of Invitation to Tender	29 <sup>th</sup> July 2016
Submission of Tenders via The Chest e-	25 <sup>th</sup> August 2016
tendering portal only	
Evaluation of Tenders	w/c 30 <sup>th</sup> August 2016
Supplier Presentations	w/c 12 <sup>th</sup> September 2016
Site Visits	w/c 19 <sup>th</sup> September 2016
Notification of result of evaluation	w/c 26 <sup>th</sup> September 2016
Standstill period Page 21	10 days
Expected date of award of Contract(s)	October 2016

Implementation period	October 2016 to March 2017
Contract commencement	October 2016

#### 4.4 Implementation

A Project Board has now been formed to oversee the project comprising of the Director of Finance and IT as Project Sponsor, the Deputy Chief Executive, the Director of Leisure, Culture and Young People and the Head of Operations and Safeguarding, together with a Project Manager.

A Project Team is being assembled in preparation for contract award and implementation, consisting of officers from across the Finance, IT and Procurement Teams, some of whom will oversee the full implementation and others who will focus on specific aspects of system implementation pertinent to their sphere of operations and responsibility.

#### 5. POLICY IMPLICATIONS

The new Finance system will be pivotal to managing the finances of the organisation going forward and as such is intrinsic to delivering on all 6 of the Council's Corporate Priorities.

Specifically, the new finance system will support the delivery of the Council's Corporate Plan objective;

Delivering high quality services – a well-managed authority which is fit for the future; efficient and effective; and continuing to use the best possible business models to deliver excellent services

#### 6. FINANCIAL IMPLICATIONS

#### 6.1 CAPITAL

Funding has been set aside within the Corporate ICT Earmarked Capital Reserve for the replacement of the Finance system, as approved at Finance Council on 29<sup>th</sup> February 2016.

#### 6.2 REVENUE

It is envisaged that the ongoing software support and maintenance costs of the replacement financial systems will be managed within existing revenue budgets however until the tenders are submitted and evaluated, at the end of August/early September, it is not possible to provide full details of costs at this stage.

The winning bid will be that which is deemed to be the most economically advantageous tender submission; subject to the approval to delegate the decision to award the contract to the Director of Finance and IT, in conjunction with the Deputy Chief Executive and Executive Member for Resources, the actual costs, along with the outcome of the tender exercise, will be reported to the next Executive Board meeting following contract award.

#### 7. LEGAL IMPLICATIONS

The PQQ and ITT process outlined above, the using an OJEU restricted tender process, complies with the Council's Contract Procurement Procedure Rules and EU procurement law.

Advice has been, and will continue topbee taken as appropriate from the Legal Services and

Procurement teams to ensure compliance with procurement rules and law.

As part of the procurement process, the final contract will be in a form approved by Legal Services.

#### 8. RESOURCE IMPLICATIONS

There will be an impact on both Finance and ITM&G Team resources which will be factored into existing work plans.

#### 9. EQUALITY AND HEALTH IMPLICATIONS

Please select one of the options below. Where appropriate please include the hyperlink to the EIA.

<u>Option 1</u> Equality Impact Assessment (EIA) not required – the EIA checklist has been completed.

<u>Option 2</u> In determining this matter the Executive Member needs to consider the EIA associated with this item in advance of making the decision. *(insert EIA link here)* 

<u>Option 3</u> In determining this matter the Executive Board Members need to consider the EIA associated with this item in advance of making the decision. *(insert EIA attachment)* 

#### **10. CONSULTATIONS**

Initial consultation has occurred with service users and further consultations will follow over the forthcoming months as part of the system implementation.

#### **11. STATEMENT OF COMPLIANCE**

The recommendations are made further to advice from the Monitoring Officer and the Section 151 Officer has confirmed that they do not incur unlawful expenditure. They are also compliant with equality legislation and an equality analysis and impact assessment has been considered. The recommendations reflect the core principles of good governance set out in the Council's Code of Corporate Governance.

#### **12. DECLARATION OF INTEREST**

All Declarations of Interest of any Executive Member consulted and note of any dispensation granted by the Chief Executive will be recorded in the Summary of Decisions published on the day following the meeting.

VERSION:	0.01
CONTACT OFFICER:	Louise Mattinson
DATE:	01 August 2016
BACKGROUND	
PAPER:	
	Page 23 of 106

1 Alexandre	EXECUTIVE BOARD DECISION			
	REPORT OF:	Executive Member for Health and Adult Social Care Executive Member for Resources		
BLACKBURN	LEAD OFFICERS:	Director of Adult Social Services (DASS) Director of Localities and Prevention		
BORDUGH COUNCIL	DATE:	11 August 2016		
PORTFOLIO/S AFFECTED:	Health and Adult Social	Care	Resources	
WARD/S AFFECTED:	Ewood			
KEY DECISION:	YES 🗌 NO 🖂			

#### SUBJECT: Development of Extra Care supported housing at Albion Mill

#### 1. EXECUTIVE SUMMARY

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The Council has an opportunity to work in partnership with Verum Victum Ltd. and Inclusion Housing to nominate older residents for a new scheme which will be developed to provide between 90-100 units of Extra Care and Dementia/Mental Health accommodation following an Expression of Interest.

The scheme also includes plans for 12 units of intermediate care that will be developed by Verum Victum at their risk. The intended scheme at Albion Mill has full Planning Permission and Verum Victum will fund the capital development costs. The developer is committed to building the scheme at their own risk provided the Council will agree to Housing Benefit payments, a Nominations Agreement and a risk share agreement on voids in the lead in to full occupancy, as described in the body of this paper.

#### 2. RECOMMENDATIONS

Executive Board is asked to note the terms of the partnership and agree:

- To the Council entering into a contract for a nomination agreement to cover the initial commissioning and subsequent re-letting of the scheme to provide Extra Care and Dementia/Mental health housing and that the Council works in partnership with Verum Victum and Inclusion Housing.
- 2. Delegation of authority to the Director of Adults Social Services, the Director of Localities and Prevention and the Director of Finance and IT in consultation with Executive Members for Health and Adults and Resources to negotiate and agree the terms of the Nomination Agreement.

#### 3. BACKGROUND

Blackburn with Darwen Borough Council has identified a need for additional accommodation for older people as a priority within the Older Peoples Housing Strategy 2011-2016. The development of dementia care, extra care and older people's accommodation fits within the broader strategic plans to offer older people a wide range of housing and support options.

#### Page 24 of 106

An Expression of Interest was issued in October 2014 to appoint a partner to work with the Council to

develop Extra Care, Dementia Care and Intermediate Care. The successful partner would work together with the Authority to develop the specification for the scheme and deliver a build and housing management programme. The partner would be responsible for pre-construction work, obtaining planning permission, design, construction, operational costs and housing management.

The Expression of Interest was for 90 to 100 units of one and two bedroomed apartments with the accommodation mix:

- 50% of Units are to be allocated for Extra Care
- 15% of the Units are to be allocated to Intermediate Care
- 35% of the Units are to be allocated to Dementia Care

The Expression of Interest required that rental and service costs for extra care units should be affordable and in line with similar facilities within the borough. For a suitable scheme the Council would require 100% Nomination Rights.

Verum Victum, a private developer specialising in supported housing, reached an acceptable threshold for their bid submission which enabled negotiations to start with the Council. Their development finance model is dependent on 100% nominations from the local authority and higher rates of housing benefit to support vulnerable people (exempt accommodation status).

Verum Victum's housing partner Inclusion Housing, a registered provider (housing association), will have a twenty year lease to manage the scheme and act as landlord. The Council has experience of working with Inclusion Housing at Moorgate Mill.

The scheme at Albion Mill received full Planning Permission 18th September 2014

At this stage a care provider has not been identified and will be commissioned during the construction phase. The Council has a block contract for care and support in the remainder of its extra care schemes and Albion Mill, subject to procurement advice, will either be tendered out or accommodated through a variation to the existing contract.

#### 4. KEY ISSUES & RISKS

The scheme presents an opportunity to deliver a further quality Extra Care housing scheme within the Borough, providing specialist accommodation for older people including Intermediate Care and units for Dementia /Mental health.

The build period is likely to be 18 months. Verum Victum would require that housing benefit is agreed in principle before construction starts.

There are a number of risks associated with working with Verum Victum:.

The capital costs of development and construction contract risk remain exclusively with Verum Victum.

Verum Victum have now confirmed that they are committed to building the scheme, with no development capital subsidy from the Council, at their own risk provided the Council will cover the Housing Benefit, Nominations agreement and void costs from the handover date of the scheme to it becoming full (which could take up to 6 months). The terms requested are consistent with most recent schemes the Council has commissioned and where the Council has put in subsidy. This now makes the offer from Verum Victum for Albion Mill competitive and offers the Council good value for money and a scheme the authority is now able to support.

#### Page 25 of 106

The Council in the capacity of partnership working with Verum Victum would look to assist in

discussions with Clinical Commissioning Group (CCG) and NHS Acute Trust on agreeing 12 Intermediate care beds either for Dementia or Mental health. Work has started on identifying Mental Health housing needs and there is a market for this product.

In the event of Verum Victum not being able to secure a commission through the CCG and the NHS Acute Trust the Council will provide a safety net for the 12 units to be used for Extra Care or Dementia/Mental Health beds consistent with the main nomination agreement. This will include meeting any revenue gap above the cost Extra Care or Dementia/Mental Health.

Throughout all negotiations it has been made clear to Verum Victum that the decision to go ahead with the development and construction is solely at their risk.

The relationship between the developer and proposed manager of the scheme, Inclusion Housing, is dependent upon the Council agreeing to a nominations agreement. The Nomination Agreement commits the Council to cover:

- 1. Pre-tenancy voids capped at an upper limit through a contingency fund which will be held by the Council and paid only when the void period has been verified.
- 2. Subsequent turnover/relet voids. Discussions are continuing with Inclusion Housing to use void allowance that is collected as part of the rent to self-insure turn over voids reducing the financial risk to the Council.
- 3. Longer term voids of 9 months or more. However need and demand is considered to be strong and this is not a major risk.
- 4. Any reductions in rental created by changes to benefits. The scheme is highly dependent on higher rate (exempt accommodation) housing benefit for the Dementia part of the scheme. Initial indications are that this may be acceptable but the detail is still to be agreed. Exempt accommodation regulations may in the future be affected by roll out of Universal Credit which could impact financially on the Council.

The basis of this agreement is similar to the agreement in place for Shorey Bank.

Whilst the Council will target the scheme to meet local needs via the 100% nomination rights, there is a risk that at some point we are unable to find sufficient people to nominate to the scheme particular if there is overlap with commissioning of Shorey Bank. Plans will be made to ensure a phased approach to stage supply reducing the need for void cover. Both schemes are based on a balanced mix of low, medium and high demand users. Based on current and projected demand the risk is low, however still needs to be planned for.

#### 5. POLICY IMPLICATIONS

The scheme would help to deliver the targets set in the Older Peoples Housing and Well Being Strategy.

At this stage including Shorey Bank in our tracking, Albion Mill development would take us within 27 of our target for Extra care Housing. This figure has been based on the Council's strategy which set out to develop a supply of 515 Extra Care and Dementia units by 2020, and includes latest advice on estimating need from the Learning and Improvement Network.

Given the longer term demographic projections of population growth and older people living longer the Council's strategy is on track and helps mitigate future risks of unmet demand.

The Older Peoples Housing and Wellbeing Strategy is now 5 years old and whilst demand and supply projections are updated annually the whole strategy will require updating to ensure that it reflects the achievements to date and emerging needs to support our older residents into the future.

#### 6. FINANCIAL IMPLICATIONS

Additional supply of extra care housing and dementia provision would offset savings in residential care placements in the region of £200k to £240k per year, this is assuming 10% of residents (10 people) at the scheme would otherwise use residential care each year at a cost on an average weekly rate of £461.

There may be a call on the Council to cover rent loss on longer term empty properties depending on the detail of the nominations agreement and the self-funding insurance policy. This has been touched upon in the section on risks. The Council will need to ensure that it manages risk of oversupply.

Changes to Housing Benefit Policy affecting 'Exempt Accommodation' may impact on rental income and the Council may have to cover these costs. In the absence of the Government being able to make a firm commitment this remains an unquantifiable risk. It is certain that demand for specialist older persons housing will remain and therefore the Council has limited choice other than to accept this risk. An agreement has also been made for Shorey Bank along the same lines.

#### 7. LEGAL IMPLICATIONS

The Council would need to negotiate and enter into a contract for the Nominations Agreement with Inclusion Housing. Any contract for the nominations agreement needs to ensure that the Council is fully aware of the contractual relationship between Verum Victum and Inclusion Housing and that it's interests are safeguarded in the event of any contractual disputes between the parties. Because the Council has been careful to not be involved in the scheme's physical construction it will be expected that there will need to be mechanisms in place that enable the Council to potentially extricate itself if the development is not completed and commissioned within a reasonable period of time. This and other contractual details will be negotiated and agreed in accordance with the delegations set out in the Recommendations.

The Council note the position on housing benefit and the potential legal risks of future policy changes which is noted primarily due to a lack of future certainty.

#### 8. RESOURCE IMPLICATIONS

Significant staff time has been spent in negotiating and assessing the viability of the scheme. Project Management going forward would be from existing resources.

It is proposed that the Council uses Adult Social Care Funding to fund the pre-tenancy voids referred to herein. There is potential for the use of shared Health and Care Better Care fund monies to be utilised for this purpose, which increase significantly through central government funding in 2018-19. It is suggested a schedule of all such similar agreements is regularly monitored and updated to be fully sighted on our residual liability at any time. This would also help inform future commissioning.

#### 9. EQUALITY AND HEALTH IMPLICATIONS Please select one of the options below. Where appropriate please include the hyperlink to the EIA.

Option 1 🛛 Equality Impact Assessment (EIA) not required – the EIA checklist has been completed.

<u>Option 2</u> In determining this matter the Executive Member needs to consider the EIA associated with this item in advance of making the decision. *(insert EIA link here)* 

Option 3 In determining this matter the area a sociated with this item in advance of making the decision. *(insert EIA attachment)* 

#### 10. CONSULTATIONS

The scheme will have significant benefits to health, well-being and supporting independence for frail older people. The draft scheme has been subject to a local consultation exercise through the planning process and was well received.

#### **11. STATEMENT OF COMPLIANCE**

The recommendations are made further to advice from the Monitoring Officer and the Section 151 Officer has confirmed that they do not incur unlawful expenditure. They are also compliant with equality legislation and an equality analysis and impact assessment has been considered. The recommendations reflect the core principles of good governance set out in the Council's Code of Corporate Governance.

#### **12. DECLARATION OF INTEREST**

All Declarations of Interest of any Executive Member consulted and note of any dispensation granted by the Chief Executive will be recorded in the Summary of Decisions published on the day following the meeting.

VERSION:	0.3

CONTACT OFFICER:	Steve Tingle, Director of Adult Social Care Sayyed Osman, Director of Localities & Housing
DATE:	01 August 2016
BACKGROUND PAPER:	Older Peoples Housing Strategy 2011-2016

Blackburn with Darwen Borough Council

# Older people's housing strategy (2011 - 2016)

A strategy for housing and to support the wellbeing of older people

## Independence and choice







ge 29 of 106



## Page 30 of 1062Older people's housing and wellbeing strategy 2011 - 2016

## Foreword

High quality and suitable accommodation for older people is a key to maintaining independence and security in later life. This strategy outlines specialist provision for our older citizens and how housing can contribute to overall wellbeing. This strategy is also complemented by the older people's strategy for Blackburn with Darwen, 'Positive about age', produced by the Blackburn with Darwen 50+ Partnership. Ensuring that older people in Blackburn with Darwen have a number of choices to meet their accommodation needs is a key role for the Council and its partners.

The Council, with its partners, has been very proactive in trying to meet the needs of older people. The Council was successful in securing central Government funding for an extra care housing scheme in Mill Hill which provides state of the art facilities for residents. Blackburn with Darwen is the only council to secure a second round of funding to develop a further extra care scheme at Kingsway in Blackburn. Together these schemes provide quality homes for those with care needs.

We are looking to facilitate up to three developments for the 50+ age group that will provide accommodation and a range of communal facilities for more active older persons with 'home for life' facilities allowing for care provision if needed.

The strategy sets out the clear need for a Home Improvement agency that can help the many home owners to carry out minor works and maintenance as well as the need for reliable advice and information.

This strategy sets out our anticipated need over the next few years. The Coalition Government is bringing in a number of changes that will impact on the housing and wellbeing of older people. Services will be developed to be delivered in a different way, enpowering the community and using this important resource. The strategy will be updated regularly both on the internet and the Council's intranet to take account of these changes. We will continue to work with our partners to meet the needs of our ageing population with housing that meets the lifetime homes standard, is safe and promotes independence and wellbeing.





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# **Table of Contents**

EXECUTIVE SUMMARY AND RECOMMENDATIONS	.5
SECTION 1 - INTRODUCTION	9
SECTION 2 - NATIONAL AND REGIONAL CONTEXT	.13
National context	.14
Regional context	.17
Section summary	_20
SECTION 3 - DEMOGRAPHICS	.21
National population changes and ageing	.22
Local Population changes and ageing	22
Section summary	.23
SECTION 4 - HOUSING TENURE AND CONDITION	
National picture	.25
Local picture	25
Section summary	.29
SECTION 5 - HEALTH AND SOCIAL CARE	_30
Health profile	31
Social care needs	.34
Section summary	.34
SECTION 6 - SUPPLY OF SPECIALIST HOUSING	.35
Current provision of sheltered and extra care housing	.36
Current Community Service Provision	.37
SECTION 7 - OBJECTIVES AND ACTIONS	_39
OBJECTIVE 1: Enable older people to feel safe and live in a pleasant environment	40
OBJECTIVE 2: Enable older people to repair, improve or adapt their homes	.43
OBJECTIVE 3: Enable older people to live in energy efficient homes	.46
OBJECTIVE 4: Improve housing related support	.48
OBJECTIVE 5: Promote specialised and affordable housing developments for older people	.50
OBJECTIVE 6: Provide appropriate housing choices & advice for older people	.52
SECTION 8 - IMPLEMENTING THE STRATEGY	
SECTION 9 - FUNDING THE STRATEGY	.56

## **Executive Summary** and Recommendations

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This strategy focuses on what Blackburn with Darwen Borough Council (BwD) as housing authority working in partnership with others can deliver to meet older people's needs and aspirations. The UK, regional and local population is ageing.

The changes in the composition and numbers of older people require a shift in the focus, resources, and processes of local agencies. Specifically in Blackburn with Darwen there will be the need for public services to respond to older people from Black & Minority Ethnic (BME) communities and ensure that services are culturally appropriate.

Housing services need to respond to the aspirations of homeowners who wish to continue to live in their own homes but require some support to maintain their homes.

#### **The Policy context**

The Strategy identifies the key national, regional and local policies that shape older people's services. This list is by no means exhaustive but highlights the main policies and strategies currently affecting older people's housing in Blackburn with Darwen. Localism and the Big Society will influence services available to older people and how they are delivered. National and regional strategies recognise the challenge of an ageing society. Housing supply is not meeting demand. Housing with support needs to shift from accommodation based support to non-accommodation support over the next decade as there is an oversupply of sheltered housing. Choice needs to be increased with a range of housing that meets the needs of an ageing society.

#### **Demographics**

Section 3 of the Strategy sets out the demographic information at national, regional and local level evidencing the growth in the population of older people.

#### **Tenure and lettings**

The Strategy identifies the tenure mix nationally and locally. People prefer to own property and pass on their equity to future generations. As people grow older the proportion of people renting increases. The number of older people living alone provides challenges and opportunities. Under occupation may release larger properties, for use as family homes.

The condition of private sector properties is worse in Blackburn with Darwen than the English average, with over 40% being pre 1919 terrace properties, and requires significant finances to bring them to the decent homes standard.

#### Health, social care and income

The Borough has significant health problems compared to the rest of the country. Life expectancy is significantly lower than the national average. Income deprivation is also significantly higher than the national or regional average. Social care needs are correspondingly higher than the national average and the projections for the future paint a bleak picture.

#### **Specialist housing**

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The strategy identifies the current specialist housing for older people however some of this is no longer suitable for modern needs.

#### **Detailed objectives**

The strategy sets out the details of the activities in six key objectives. These objectives have been identified following consultation with older people themselves to establish their key issues. Specific actions will be developed under these objectives and monitored to show the impact of the strategy over time. The objectives are:

**Objective 1:** Enable older people to feel safe and live in a pleasant environment

- Objective 2: Enable older people to repair, improve or adapt their homes
- **Objective 3:** Enable older people to live in energy efficient homes
- **Objective 4:** Improve housing related support
- **Objective 5:** Promote specialised and affordable housing developments for older people

Objective 6: Provide appropriate housing choices & advice for older people

#### Implementing the strategy

Implementation of the strategy will be overseen by the Council's Older Persons Housing and Wellbeing Board. The Board is chaired by the Council's Deputy Chief Executive and includes senior staff from relevant departments. This ensures commitment from senior officers of the Council to the strategy.

#### Funding

The final section of the strategy is an outline description of the financial resources needed to support it.



It is **recommended** that all the tables that are based on census 2001 information are updated once the census 2011 information becomes available.

It is **recommended** that further work is carried out in relation to the needs of the older BME population, their aspirations and needs.

It is **recommended** that the authority further supports the work to encourage those under occupying to move to more suitable accommodation.

It is **recommended** that as part of the formation of the Home Improvement Agency:

- The Council, in conjunction with its partners, explores the development of equity loan schemes
- The Council produces or supports the production of a list of recommended builders
- The Council continues to support the provision of housing advice to enable older residents to realise the best housing options

It is **recommended** that further work needs to be undertaken to identify older homeless people in Blackburn with Darwen. Whereas there are very few people who are roofless, many older homeless people are housed in hostels or bed and breakfast accommodation.

It is **recommended** that a full fuel poverty strategy be adopted.

It is **recommended** that joint work between housing, social care and health be carried out to identify those areas where services could further enhance each other by working together.

It is **recommended** that indicators are developed in partnership with appropriate organisations and will be monitored in order to see how well the local authority performs over the lifetime of this strategy. Monitoring of progress will be provided to the 50+ Partnership and the Older People's Forum on a regular basis.

It is **recommended** that following the review of sheltered housing a modernisation programme is developed.

It is **recommended** that 50+ living housing is developed in the Borough to increase choice and quality accommodation.

It is **recommended** that the preventative role of property improvement in improving general health is more fully understood and services are reconfigured to offer a comprehensive strategic approach to addressing poor housing conditions, adaptions and the minor property repair service.

It is **recommended** that statutory services could be more proactive in reaching out to vulnerable people and communities to ensure timely interventions are accessed and any negative perceptions of these services are overcome.

# **Section 1 - Introduction**



# What is the older people's housing strategy?

This strategy focuses on what Blackburn with Darwen Borough Council (BwD) as a housing authority working in partnership with others can deliver to meet older people's needs and aspirations. The strategy outlines how the Council will respond to the housing needs and aspirations of its older residents.

BwD currently provides the following range of housing services for older people (defined as being over 50):

- 1363 units of sheltered housing rented to people aged 50+
- 294 units of Extra Care accommodation
- Housing improvement & repairs service to all eligible older people who are BwD residents
- Housing options service providing housing advice and assistance to all people in BwD including older people
- Housing advice and assistance for private sector homeowners to improve and repair their properties
- Housing advice and assistance for private sector homeowners to improve their properties' energy efficiency
- Through Supporting People funding providing alarm and response services to older people's properties
- Provision of Disabled Facilities Grants (DFG) to enable older people to adapt their own properties and for disabled adaptations.

# Why do we need an Older People's Housing Strategy?

It is acknowledged that the UK population is ageing and consequently there are associated issues that need addressing by public services to respond to the needs of more older people living longer. The changes in the composition and numbers of older people, in relation to the local population, require a shift in the focus, resources, and processes of local agencies.

Government projections indicate that within 30 years the proportion of over 85 year olds will increase by 184%. Overall, by 2036 the over 60's population will have increased by 76%. Population growth in older people is likely to be less rapid in Blackburn with Darwen as, comparatively, it has a much younger population. However, whilst growth will be slower it will have a significant impact by 2025 with an overall rise from 18,200 to 23,600 older people living in Blackburn with Darwen. Linked to this will be the need for public services to respond to the needs of older people from Black & Minority Ethnic (BME) communities and ensure that services are culturally appropriate.

This strategy links to and shares the objectives of the older people's strategy 'Positive about age'. The top priorities that emerged from widespread consultation are set out in the following seven outcomes:

- 1. Staying healthy
- 2. Feeling safe
- 3. Being able to get about
- 4. Having enough money
- 5. Access to good quality services
- 6. Social wellbeing and involvement
- 7. Suitable accommodation

## Page 38 of 106

# Other drivers for change

- The majority of older people will live until the end of their lives in general housing and they may need adaptations and other forms of help and advice to cope with their homes
- An increasing proportion of older people are homeowners (around 75-80% in most places) and they will be reluctant to transfer into rented accommodation in old age and see the value of the equity in their homes eroded
- Much specialised accommodation is in sheltered housing, some of which is now quite old and does not meet current space standards
- The average age of those living in such accommodation has increased. The increased age of residents in sheltered accommodation brings with it a need for a level of support greater than that allowed by the design of the existing scheme
- Some sheltered schemes have seen a loss of local amenities, such as shops, access to doctors and pharmacy and proximity to public transport, making independent life for their residents more difficult.
- New models of enhanced and extra care housing have emerged, offering not only the possibility of supporting higher levels of dependency but also an environment for a lively and active old age
- Local authority residential care provision is generally more expensive than nonresidential care provision
- In the private sector the provision of traditional residential care in relatively small units is less financially viable and some providers are leaving the market. Longer term projections show a short term reduction in the need for residential care, but increasing back to current capacity by 2025
- While the residential care home sector continues to provide care of the more physically dependent and mentally confused older people, the steadily rising cost makes it imperative that other solutions are explored often involving assistive technology
- Local authority adult care provision and health services have to embrace the Personalisation agenda which will put power in the hands of service users. It will give them greater freedom to use care budgets in innovative ways
- Provision of nursing home care accommodation in the Borough could be improved. Whilst not directly relevant to this strategy, it should be noted that there are no residential nursing beds available for younger adults who therefore have to be accommodated outside the Borough. There is a need to raise standards and expand choice in the Borough
- It is important that we address resources for the Black and Minority Ethnicity communities, including identifying specialist residential and supported living options
- Increasing proportions of older people have the financial resources to fund their access to accommodation and support but do require quality and independent information, advice and assistance in making sound decisions and accessing services.

# **Development of the Older People's Housing Strategy**

During the summer of 2008, there was recognition following the Comprehensive Performance Assessment and the publication of 'Lifetime Homes, Lifetime Neighbourhoods' of the need to take an holistic view of working across Older People's issues. This saw the recommendation to the Council's Executive Board of the creation of a cross portfolio Project Board for Older People's Housing, to include Housing Strategy and Adult Social Care, which would facilitate effective management of a programme of older people's initiatives and would set out management arrangements including the setting up of sub-groups.

The Council has developed a programme incorporating five main objectives. These are:

- 1. Re-provision of Adult Residential Care
- 2. The development of 50+ housing in the Borough
- 3. Development of Extra Care Schemes
- 4. Review and remodelling of Sheltered Housing
- 5. Re-provision of the Home Improvement Agency.

#### A note about the statistics

A large proportion of the tables and statistics provided in the body of this strategy are based on Census 2001. All the demographic information provided is based on estimates based upon old data. The tables will be updated as more up-to-date information becomes available, following Census 2011.

It is **recommended** that all the tables that are based on census 2001 information are updated once the census 2011 information becomes available.

# Section 2 - National and Regional Context

This section identifies the key national, regional and local policies that shape older people's services. This list is by no means exhaustive, but highlights the main policies and strategies currently affecting older people's housing in Blackburn with Darwen.

# **National context**

## Lifetime Homes, Lifetime Neighbourhoods

Central Government has recognised the challenge of an ageing society and set out its strategy for the next 25 years. Nationally, by 2026 there will be 2.4 million more older people's households than there are today. There will be increasing pressure on health and social services.

The strategy recognises the current interdependence of housing, health and social care and the increasing role of that interdependence will have. The importance of the challenge was recognised in the development of a Public Service Agreement target\* for the wellbeing and independence of older people (PSA 17).

This is a national strategy for Housing in an ageing society and attempts to address identified needs with the following commitments:

- Develop homes that last a person's lifetime with all new housing meeting the Lifetime Homes Standard by 2013
- Lifetime neighbourhoods ensuring neighbourhoods are inclusive and have accessible facilities for older people
- Develop a national housing information and advice service for older people and strengthen this at a local level
- Ensure older people's housing and housing-related needs are considered together with their health and care needs through a joined-up assessment of their holistic needs
- Develop a Rapid and Responsive Repairs Service, an increase in the provision of Handypersons services
- Improve access to Home Improvement Agencies (HIA's)
- Improve access to Disabled Facilities Grants (DFG's)
- Improve access to advice and services through an integrated information and advice service
- Increase funding to the Warm Front scheme to improve insulation and heating in older people's homes. From April 2012, the Coalition Government plans to introduce the 'Green Deal'
- Require regional and local government to take into account the needs of an ageing population in planning policies and initiatives
- Boost preventative housing services using predictive risk modelling
- Improve the quality and quantity of specialised older people's housing.

\* The PSA targets have been abolished and will be replaced with new targets by the Coalition Government

# Page 42 of 106

The Coalition Government is committed to helping elderly people live at home for longer by implementing solutions such as home adaptations and community support programmes. Work towards this includes:

- Housing our Ageing Population Panel for Innovation (HAPPI): the HAPPI panel reported on its findings in December 2009
- Lifetime Neighbourhoods: the Coalition Government has commissioned a report for local authorities on how to make Lifetime Neighbourhoods a reality
- Home Improvement Agencies: these are agencies that help homeowners and private sector tenants, advising on improvements and adaptations that their clients may need in their homes, helping to apply for grants or loans and helping identify reputable local contractors to do the work. The Department for Communities and Local Government sponsors Foundations, the national body for Home Improvement Agencies
- Handypersons: handypersons do odd jobs, home and fire safety, energy checks, fall prevention checks and signpost clients to other services. Since 2008 the Department for Communities and Local Government has provided funding to expand handypersons services nationwide and for 19 projects to test innovative housing related support services
- The Handypersons benefits toolkit: helps Local Authorities to estimate the financial benefits and value for money of these services and demonstrates savings to commissioning partners

# **FirstStop**

This is a free, independent national information and advice service for older people, their family and carers which is funded by the Department for Communities and Local Government. It provides joined-up advice across a range of housing, care and finance rights and issues. The Council is also investing in the development of local FirstStop partnerships to offer more intensive local support and advocacy services for older people.

# Financial challenge to councils of an ageing population

The Audit Commission issued a local government report setting out its findings and recommendations to councils to deal with the financial challenge of an ageing population. The report is summarised below:

# Councils face the challenge of an ageing population as public spending reduces.

The ageing population will affect:

- all councils, not just those with social care responsibilities;
- councils' partners in housing, health and policing.

Public spending will reduce over the next few years – councils and their partners will be expected to find billions of pounds of extra savings.

An ageing population has a range of impacts. If care service costs simply increase with the population they could nearly double by 2026.

Older people are more likely to volunteer to support local communities. Carers over 60 provide care worth twice public spending on care services for older people.

Most councils do not know enough about the costs of their ageing population, or the savings from preventive and collaborative action, to take important decisions.

# The financial challenges of an ageing population are driven by different factors in different places

Councils must understand the age structure of their populations, the distribution of health and wealth, and likely trends.

The biggest single financial impact will be on social care spending, which increased by 46 per cent between 2000/01 and 2007/08.

There are big differences in care costs – some councils spend three times more than the average per person on some services.

Small investments in services such as housing and leisure can reduce or delay care costs and improve wellbeing.

# Improved health and wellbeing reduces demand for services

Councils and partners should cooperate to tackle the main causes of social care need:

- poor housing and environment;
- health and mobility problems;
- breakdown of informal support and social isolation.

Most medium-term financial planning fails to use demographics, information about the impact of preventive work, or data about older people's preferences. Older people are an untapped source of information about what works and the value of support to independent living.

Early intervention can improve wellbeing and save money. One county saves £1 million a year on residential care costs by providing telecare services.

Cheaper alternatives are often the services most valued by older people, their families and communities.

# Page 44 of 106

<sup>&</sup>quot;Under pressure: Tackling the financial challenge for councils of an ageing population" Local Government report, February 2010

# Councils have to take a long-term strategic approach, but also deliver quick wins

Stronger corporate approaches to financial planning, led by quality of life objectives, should avoid silo-based thinking.

Joint strategic needs assessments provide opportunities to overcome obstacles to collaborative and preventive working.

Councils and partners can control service costs by reducing spending, avoiding spending, preventing waste and achieving better outcomes for the same, or fewer, inputs.

A strategic approach needs:

- clear objectives for older people's quality of life;
- better information about costs and savings;
- cooperation with other local public services;
- recognition that spending from other budgets will lead to savings in social care and health; and
- difficult choices.

# **Regional context**

#### North West

The challenges at a national level are replicated at the north west regional level. Following consultation with a range of regional organisations including North West Regional Development Agency, GONW, NHS North West, 4NW, Age Concern, 5050Vision – the North West forum on ageing - the document 'Everybody's future: North West Regional Framework for Ageing' (2009) was produced, setting out a framework and priorities for the region. One key priority is housing.

The region recognises that housing is essential for individuals and critically important to the wellbeing of the community and the economy. Suitable and appropriate housing is vitally important in enabling 50+ populations to maintain healthy independent lifestyles in safe and comfortable surroundings.

#### Key facts:

- housing supply is not meeting demand
- social housing waiting lists in the North West have grown by 75%
- the overall population of the region is predicted to increase by 7% between 2006 and 2032, but the number of households is expected to rise by 21%
- single person households, whether for older or younger people, accounts for 77% of projected growth

A significant element of this growth is in smaller and single person households arising from the ageing of the population brought about by improvements in health and longevity. Population projections show that the proportion of the region's population aged 65-74 will increase from 8.6% to 10.9% over the period from 2006 -2031.

#### **Key Opportunities:**

Housing is very often a person's most valuable asset and over 70% of older people own homes which may provide them with equity in the longer term.

#### Key Risks:

Whilst housing supply has not kept up with demand locally and nationally, many houses owned by older people are under-occupied (32.5% of households in the NW are one person, a figure set to increase by 7% by 2020).

Current housing stock is for the most part costly to maintain or is poorly designed to deal with the accessibility and mobility issues.

The scale of 'fuel poverty' associated with poor housing stock and poor energy efficiency needs to be recognised.

The framework sets out the key building blocks for success. These are:

- setting out demand
- matching supply to demand
- eliminating fuel poverty
- developing the kind of housing that connects and creates communities.

# Housing support in the Northwest

The Northwest Regional Housing Group has produced 'A Regional Strategic Framework for Housing Support' which sets out the findings in relation to the need for housing with support in the North West region over the next decade.

#### The main findings of the needs model are:

In 2010 we needed an additional 12,697 units of housing support, rising to 25,986 additional units by 2020. Requirements for accommodation-based (ABS) and non-accommodation-based (NABS) support vary within these figures. There is most unmet need for housing support from socially excluded household groups, for both accommodation-based support and non accommodation-based support in 2010, and for accommodation-based services in 2020.

There was unmet need for non-accommodation-based housing support from all super groups (31,006 units in 2010, 38,823 in 2020).

There is currently a very significant oversupply of support provided to people living in sheltered housing or other forms of accommodation-based support for older people.

There is very large **undersupply** of non-accommodation-based support for older people.

However, population changes mean that the balance between the likely need for accommodation-based support and non-accommodation-based support will alter.

**Evidence suggests** the need to review the traditional sheltered housing model and perhaps offer more choice through, for example, sheltered units functioning as mixed communities and acting as community hubs with greater equality of access to support for older people in the community. The non-accommodation-based support can and should take many forms. It should be noted that sheltered housing is, and will remain, an important housing option for many older people. However, at present there is an automatic link between being allocated a flat in sheltered housing and housing support. This automatic link needs (in some cases) to be broken.

The pattern of oversupply and undersupply is not entirely uniform across the region and the following table and chart summarises the overall net requirements for accommodation-based support (ABS) and non-accommodation-based support (NABS) across the North West region in 2010. The table shows that there is a significant oversupply of accommodation based units as at 2010 and that this is projected to continue by 2020. However, there is also a significant undersupply of non-accommodation based units both now and projected to 2020.

Year	ABS units required	Supply of ABS units	Difference
2010	37,755	59,883	+ 22,128
2020	43,289	59,702	+ 16,414

#### Table 1 - Older people living independently with support

Year	NABS units required	Supply of NABS units	Difference
2010	47,157	24,053	- 23,104
2020	54,126	23,403	- 30,723

Source: NW needs model

# Pennine Lancashire Housing Strategy 2009-29

Pennine Lancashire Housing Strategy was adopted by the six district councils and Lancashire County Council making up the sub-region in 2009. Its overarching aim was 'to promote prosperity across Pennine Lancashire and remedy the impact of market failure on land, labour and housing markets.'

The strategy is set within the strategic context of regeneration and economic growth which recognises the importance of housing to secure regeneration. Housing Market Renewal and other regeneration funding was the driving force behind a Pennine Lancashire joint approach. The strategy has three cross cutting objectives:

- 1. To ensure a sufficient quantity, high quality and appropriate type of housing supply to meet the economic aspirations and social needs of Pennine Lancashire;
- To develop sustainable neighbourhoods that can retain successful households and offer opportunities to inward investors, reducing the disparities between neighbourhoods within the area, providing linkages to economic growth and employment opportunities and improving overall economic performance in relation to the region;
- 3. To meet the housing, health and support needs of our residents and vulnerable people, promoting better services, more choice, accessible and integrated fully into local communities.

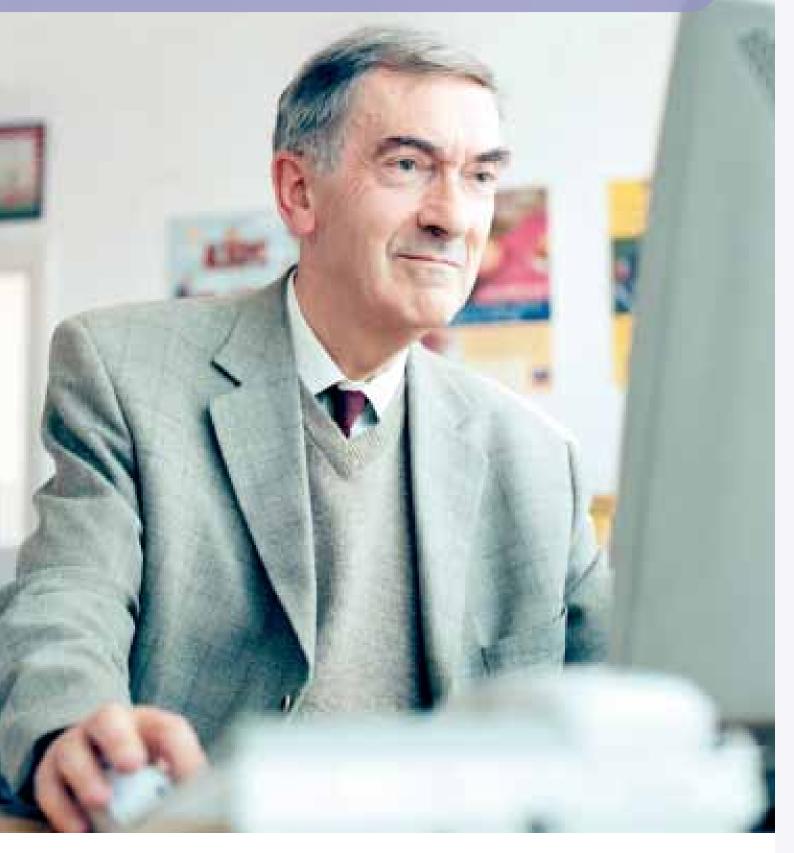
With particular reference to older people in Blackburn with Darwen the strategy was seeking to widen housing choice including the development of a Pennine Lancashire choice-based lettings system, improving poor housing conditions in the older private sector housing, tackling fuel poverty and identifying supported housing needs.

Some important progress has been achieved on these initiatives and collaborative working, but the ending of Housing Market Renewal and wider public sector cuts by the Coalition Government now requires a thorough review of what it might be possible to achieve in this period of severe economic restraints. This inevitably means a reduction of services to older people and other vulnerable groups across Pennine Lancashire. However, despite these constraints, the housing needs of the elderly and other high risk people will remain a high priority for cross council collaboration and innovative working.

# **Section summary**

National and regional strategies recognise the challenge of an ageing society. Housing supply is not meeting demand. Housing with support needs to shift from accommodation-based support to non-accommodation support over the next decade as there is an oversupply of sheltered housing. Choice needs to be increased with a range of housing that meets the needs of an ageing society.

# **Section 3 - Demographics**



# National population changes and ageing

The following tables set out the predicted number of people aged 65+ in Great Britain projected to 2036. The figures are based on the 2006 mid-year estimates.

Ages	2006	2011	2016	2021	2026	2031	2036
65+	9,688	10,494	11,854	12,900	14,220	15,778	17,033
75+	4,659	4,975	5,480	6,309	7,477	8,223	9,087
85+	1,243	1,436	1,653	1,947	2,342	2,876	3,525

#### Table 2 - Changes in population for 65+

Figures are in thousands

As can be seen, Government projections indicate a significant increase in the absolute number of people in the 65+ to 85+ age groups. For the 65+ age group an increase of 76% in the 30 year period between 2006 and 2036 is predicted. The most significant increase is in the 85+ age group. This is predicted to increase by 184%. As the need for accommodation with care increases with greater age, this is a particularly acute issue.

Future generations of older people are likely to demand a wider range of housing choices and will seek higher standards. Many will have sufficient income to exercise these choices. As the numerical growth in the older population is more pronounced in the 'younger' group aged under 75, many will seek and be able to maintain active lifestyles and may not see themselves as 'older people'. Some will continue in paid employment. Again this will be reflected in the housing and other choices they make.

# Local population changes and ageing

Population growth in older people is likely to be less rapid in Blackburn with Darwen as there is a comparatively much younger population. However, whilst growth will be slower it will have a significant impact by 2025.

Age bands	2008	2010	2015	2020	2025
People aged 65-69	5,200	5,300	6,700	6,200	6,700
People aged 70-74	4,500	4,600	4,700	5,900	5,600
People aged 75-79	3,600	3,600	3,800	4,000	5,000
People aged 80-84	2,600	2,600	2,700	3,000	3,200
People aged 85 and over	2,300	2,300	2,400	2,700	3,100
Total population aged 65 and over	18,200	18,400	20,300	21,800	23,600

## Table 3 - Projected increase in BwD over 65 population until 2025 by age bands

Source: POPPI 2008

Over the period to 2025, the over 65 population is predicted to rise by 29%. This presents significant challenges to services, particularly to health, social care and housing. The corresponding increase in the over 80s is of even greater significance. The number of people aged 80+ is predicted to rise from 4,900 to 6,300 – an increase of some 1,400 persons or 28.5%.

In Blackburn with Darwen public services will need to respond to the needs of older people from Black & Minority Ethnic (BME) communities and ensure that services are culturally appropriate. Due to the immigration patterns of some of these BME communities it may be the first time that public services will be required to meet the needs of some of these communities.

Population estimates from 2006 (based on the 2001 Census) classify 77% of the local population as white and 19% as Asian or Asian British (mainly Muslims of Indian or Pakistani heritage). However, amongst the population aged 65 and over, less than 8% of individuals are classified as non-white.

It is difficult to project ethnic minority populations due to uncertainty around migration and mortality rates. Clearly, it will take a significant length of time for the local BME population to age and be represented in greater numbers amongst the borough's older population. However over the next 15 -20 years one could expect a doubling of the BME older population. This ageing ethnic population will have needs for housing with support that is culturally appropriate.

It is **recommended** that further work is carried out in relation to the needs of the older BME population, their aspirations and needs. The housing providers that offer housing with support should be invited to contribute towards the cost of a short-term development officer role. This person would investigate BME housing needs and aspirations; identify the barriers to using, for example, sheltered housing and promote sheltered housing to BME communities in a variety of ways.

## **Section summary**

The population of BwD, like that of England and the North West region is ageing. The rise in the percentage of persons over age 85 is less pronounced in BwD due to its proportionately younger population. However, BwD has a high proportion of BME residents and housing with care needs to be provided in a culturally sensitive way.

# Section 4 - Housing Tenure and Condition

Page 52 of 106Older person's housing and well being strategy 2011 - 2016

# **National picture**

In the 10 years between 1993-2003 the number of owner occupiers in Britain increased from 13.4 million (68%) to 14.8 million (71%). There was a corresponding fall in the percentage of social rented housing. Social renting is consequently a declining market while owner occupation is growing.

# Local picture

Owner-occupation remains, at 71.5%, the preferred tenure in Blackburn with Darwen with 25% of all households renting their accommodation.

As can be seen from the table below, the vast majority of elderly people own their own homes, particularly those in the 55-74 age ranges.

## Table 4 – Older people and tenure

Proportion of older people and tenure 2001						
	People aged 55-64	People aged 65-74	People aged 75-84	People aged 85 and over		
Owned	81	77	69	62.7		
Social rented	13.5	17.5	23.5	28.6		
Private rented or living rent free	5	5	7	8.4		

Crown copyright 2008 Source: POPPI

The trend is for owner occupation to decline as people age such that owner occupation drops from 81% for the 55-64 age group to 62.7% for over 85 year olds. This also results in a corresponding increase in the proportion of rented accommodation as people get older. This may be related to issues of maintenance of the home as well as suitability for the needs of the very frail elderly, for example, making adaptations to meet the needs of this group.

Consultation with older people in Blackburn with Darwen confirms that they want to continue to live in their own homes and to pass on the equity to future generations. If a move from owner occupation to rented accommodation generates a capital receipt, this can disqualify an older person from Housing Benefit which acts as a disincentive to make such a move.

# Lettings to older people

Figures collected by CORE for the year April 2008 – March 2009 show that nearly 10% of new lettings for general needs housing were to older people. This figure rises to over 28% when looking at supported housing in the Blackburn area.

The proportion of lettings to older people combined with the length of tenancy means that there is a disproportionate number of older people in social housing.

CORE (The Continuous Recording System) – "Annual report of CORE data – Core new lettings summary data April 2008 – 2009

In addition to the tenure profile, the following figures for older people predicted to live alone are relevant.

#### Table 5 – Projected Elderly Living Alone

Living arrangements of people aged 65 and over by age and gender numbers living alone, projected to 2025.						
	2008	2010	2015	2020	2025	
Males aged 65-74 predicted to live alone	782	799	918	986	1,003	
Males aged 75 and over predicted to live alone	896	924	1,064	1,176	1,484	
Females aged 65-74 predicted to live alone	1,683	1,683	1,947	2,079	2,112	
Females aged 75 and over predicted to live alone	3,127	3,068	3,127	3,304	3,835	
Total population aged 65-74 predicted to live alone	2,465	2,482	2,865	3,065	3,115	
Total population aged 75 and over predicted to live alone	4,023	3,992	4,191	4,480	5,319	

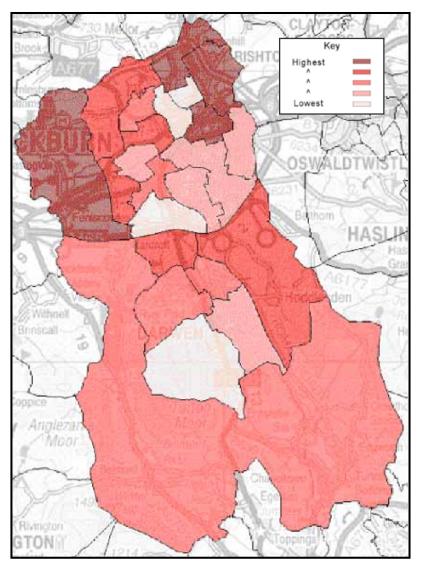
Crown copyright 2008 Source: POPPI

#### Figure 1 Spatial distribution (by ward) of older person only households

When we add the issue that older people spend significant portions of their time at home (and the older they get the more time is spent at home), this has significant issues for social isolation, loneliness and under-occupation.

# **Under-occupation**

National research shows that one of the most important reasons for people who are under-occupying properties to seek a move is the presence of stairs. This has particular relevance to older people who are frequently under-occupiers.



Locally, Twin Valley Homes (the largest housing provider in Blackburn with Darwen) currently defines under-occupation as where a tenant under-occupies a property by two or more bedrooms greater than their needs. The Pennine Lancashire choice-based lettings scheme recognises under occupation as a housing need and as a result places such a person in Band 2 for rehousing. This should encourage the release of larger properties to families. As part of the Pennine Lancashire choice-based lettings policy, the participating housing providers have agreed that a proportion of new-build bungalows will be set aside for people who, as a result of moving, will free up larger properties.

It is **recommended** that the authority further supports the work to encourage those underoccupying to move to more suitable accommodation.

The average house price in Blackburn with Darwen (2011) is £114,800 – this is substantially below the England and Wales average of £159,000. The average mortgage level is £51,000 resulting in an average equity of £63,800 per dwelling. This would suggest that there is significant potential for equity release schemes to be used to carry out repairs and/or improvements. However, there is very little equity release in the borough. This may be due to a range of factors including the lack of information, distrust of equity release schemes and the negative publicity around some of products. There would need to be a service to encourage home owners to use equity in their homes to obtain loan funding from high street banks and building societies. Such a service could also explore the development of local loans services for those who otherwise have difficulty in borrowing from high street lenders.

This would need to be supported by a recommended builders list which gives home owners/tenants greater confidence in employing a reliable contractor. Information would need to be available in the public sector as well as independent information and advice.

It is **recommended** that as part of the formation of the Homes Improvement Agency:

- The Council, in conjunction with its partners, explores the development of equity release and equity loan schemes
- The Council produces or supports the production of a list of recommended builders
- The Council continues to support the provision of housing advice to enable older residents to realise the best housing option.

#### **Older homelessness**

In recent years increasing attention has been focussed on older homeless people. The current homelessness strategy identifies three vulnerable groups as priorities for action. These are:

- Domestic violence victims
- People with drug and/or alcohol problems
- People with complex needs

However, the strategy does not deal with older homeless people as a vulnerable group in its own right. In respect of older people and homelessness, a study carried out by the University of Sheffield has shown that many people become homeless for the first time after the age of 50 years. Some have led settled lives, remained at one address and worked for decades. For most, multiple factors were responsible for their homelessness. There was also evidence that policy gaps and service delivery problems contributed substantially to homelessness.

It is **recommended** that further work needs to be undertaken to identify older homeless people in Blackburn with Darwen. Whereas there are very few people who are roofless, many older homeless people are housed in hostels or bed and breakfast accommodation.

## **House condition**

House Condition Surveys (HCS) are conducted on a regular basis by local authorities as a means of maintaining a detailed picture of housing conditions, primarily in the private sector. The most recent House Condition Survey was carried out in 2009 and provides up-to-date information in relation to the properties in Blackburn with Darwen. There are 59,490 properties in the Borough at the time of the survey with 39,270 owner occupied.

The borough has a substantially higher proportion of stock that was built pre-1919 than the national average. The stock has a high proportion of terraced housing. Some 27,300 properties (45.8%) failed the decent homes standard; this is substantially greater than the English national average of 36.7%. A property can fail the decent home standard for a number of reasons, for example having little or no insulation or using electric fires for heating. A dwelling with a steep, narrow poorly lit staircase that has no hand-rail would also fail the standard.

The cost to rectify the category 1 hazards is an estimated £76.3m or an average of £6,200 per dwelling. However, this would only remove the category 1 hazards identified. A comprehensive repair is one where no new work would be required to the dwelling in the next 10 years. It has been estimated that the cost of comprehensive repair would be £303.5m or an average of £24,600 per dwelling.

Around 19,000 (or 31.9%) dwellings fail the thermal comfort criterion compared to the national average of 16.7%. As is expected, the highest failure rate (42.5%) is found in pre-1919 properties. Privately rented properties (at 40.7%) have the highest failure rates in tenure type followed by owner occupied properties (31.3%) and then the RSL stock (28.1%).

A key issue in reducing energy consumption is tackling fuel poverty. A person is said to be in fuel poverty if more than 10% of their net household income would be needed to be spent on heating and hot water to give an adequate provision of warmth and hot water. There are an estimated 7,700 (12.9%) households in fuel poverty in Blackburn with Darwen compared to the national average of 11.5%. The Government has set a target of eradicating fuel poverty by 2016. There are estimated to be 4,800 owner occupied households that are in fuel poverty. The cost to remedy this is estimated at some  $\pounds13.2m$ .

Over 21% of dwellings have at least one resident with a long term illness or disability. The provision of adaptations is mandatory under the Disabled Facilities Grant (DFG) scheme. The house condition survey 2009 shows that the highest proportion of adaptations that have been carried our are the provision of grab/hand rails (38%) with a redesigned bathroom following at 22%. The cost of carrying out adaptations has been estimated at  $\pounds 17.5m$  or  $\pounds 8.5m$  after means-testing.

It is **recommended** that a full fuel poverty strategy be adopted.

# **Section summary**

People prefer to own property and pass on their equity to future generations. As people get older the proportion of people renting increases. The number of older people living alone provides challenges and opportunities. Under occupation may release larger properties.

The condition of private sector properties is worse in Blackburn with Darwen than the English average and significant sums are required to bring them to the decent homes standard.

# Section 5 - Health and Social Care

Page 58 of 106Older person's housing and well being strategy 2011 - 2016

# **Health profile**

There is a clear understanding of the effects of poverty on life expectancy within the Borough. The most deprived areas in the Borough have, on average, over 7 years less life expectancy when compared to the least income deprived areas. Local life expectancy is a staggering eight years shorter when compared with the English boroughs with the longest life expectancy.

In the Blackburn with Darwen Health Profile 2007 (NHS) stark facts are provided. Of the 26 related indicators comparing performance on health issues, 17 are worse than the England average. The indicators rated as 'significantly worse' are: income deprivation, percentage of physically active adults, life expectancy (males and females), deaths from smoking, early deaths (heart disease and stroke), early deaths (cancer), 'feeling in poor health', mental health, and people with diabetes. Life expectancy for women is the fifth lowest in England, deaths from heart disease and stroke is higher than North West and England averages and percentage of people registered with diabetes higher than North West and England.

# **Hospital admissions**

Particularly important is the avoidance of falls leading to neck of femur fracture which account for 8 percent of all hospital bed days for over 65s and have high mortality rates. Even if successfully treated they often lead to an increased level of social care. Preventing falls can have a significant impact on the quality of life of the local population and result in a reduction in NHS and social care expenditure. It can lead to a change in housing need including a forced move.

# Early intervention, rehabilitation and re-enablement

Addressing the needs of older people following an acute incident will assist in maintaining independence. The provision of supportive hospital discharge procedures, residential intermediate care and rehabilitation in the local community to maintain social links and infrastructure, is a key part of the strategy to allow people to return and remain in their own homes with minimal interventions.

# Long term conditions

Blackburn with Darwen has a greater proportion of people with a limiting long term illness (LLTI) than the national average (20.3% compared to 18.2%). The Borough also has a higher percentage of people who said that their general health was 'not good' (11.1% compared to the average in England and Wales of 9.2%).

A higher proportion of the older Asian residents of the borough have a limiting long-term illness compared to the other ethnic groups. In the 50-64 age band 56% of the Asian residents have a LLTI compared to 34% of the white residents. In the '65 plus' age band 70% of the Asian residents have a LLTI compared to 57% of the white residents.

The take-up of attendance and disability living allowance within Blackburn is high with Attendance Allowance the fourth highest within the 12 Lancashire districts and Disability Living Allowance the highest in Lancashire apart from Blackpool.

By 2025 the proportion of local people with a LLTI is projected to increase to 27% of the population, compared with a projected national increase to 26% of the population\*.

<sup>\*</sup> Blackburn with Darwen Housing Needs Survey 2008

# Mental health and well being

Amongst residents over the age of 65 depression was the 3rd most common diagnosis in terms of hospital bed days. POPPI have estimated that between 1,820 and 2,730 over 65s in the Borough currently suffer with depression and of these, up to 900 are suffering with severe depression. The 50+ Partnership has highlighted a lack of sufficient activities for older people with mental health problems and those targeted at ethnic groups.

# People with a learning difficulty

An emerging need identified from the Learning Disabilities Partnership Board is that 3.7% of households contained at least one person with learning disabilities. There are approximately 420 people over the age of 18 with learning disabilities living in the Borough. The board has identified the need to further enhance and extend current service and support options. A particular need for housing arises for people with a learning disability who have an older parent looking after them. Two bedroom accommodation in which the disabled person can continue to live after the death of their parent (carer) is a clearly needed in the Borough. Extra care schemes with flexible age criteria can also provide this specialist form of accommodation for this client group by enabling them to live independently alongside their parents in the same scheme.

# Dementia

Taking the dementia prevalence estimates for England and applying those to our local population to ascertain projected increase in the number of over 65s likely to suffer with dementia shows a predicted increase from 1,256 today to 1,628 people over 65 by 2025. Most dementia sufferers continue to live at home undiagnosed or are cared for by informal carers.

Those who are diagnosed with dementia wish to continue to live in their home for as long as possible. This is more so the case where there is a partner. At present the Borough has only one extra care scheme offering 8 units with specialist support. Cotton Spinners Court offers specialist services but this itself creates problems for tenants who are couples when the person suffering from dementia dies. Lack of current resource that can respond to the needs of dementia in a flexible way is a major challenge for the authority and its partners.

# **Income and deprivation**

A key element of housing and wellbeing is the income level of older people and the relative deprivation. The level of income is a key constituent of the ability to pay for accommodation, maintenance costs and contribution towards any adaptations. The figures below show that the total population of Blackburn with Darwen over the age of 60 in 2004 was 24,164 and of those 5,372 were affected by income deprivation\*.

<sup>\*</sup> Blackburn with Darwen Housing Needs Survey 2008

Ward Name	Population aged 60 & over	Number affected by Income Deprivation	Percentage affected by Income Deprivation
Audley	1,322	593	44.9%
Bastwell	684	324	47.3%
Beardwood with Lammack	1,131	92	8.2%
Corporation Park	1,123	315	28.1%
Earcroft	1,081	232	21.5%
East Rural	342	31	9.0%
Ewood	1,092	212	19.4%
Fernhurst	517	54	10.4%
Higher Croft	1,022	278	27.2%
Little Harwood	1,129	280	24.8%
Livesey with Pleasington	1,684	161	9.5%
Marsh House	983	140	14.2%
Meadowhead	1,197	176	14.7%
Mill Hill	1,128	268	23.8%
North Turton with Tockholes	712	53	7.4%
Queen's Park	804	241	29.9%
Roe Lee	1,522	168	11.0%
Shadsworth with Whitebirk	1,244	380	30.5%
Shear Brow	915	377	41.2%
Sudell	1,385	286	20.7%
Sunnyhurst	1,150	137	12.0%
Wensley Fold	1,288	470	36.5%
Whitehall	709	106	14.9%
Totals	24,164	5,372	22.2%

# Table 6 - Population aged 60 + by electoral wards and income deprivation

# **Social care needs**

The number of people placed in residential care in Blackburn with Darwen has historically been high. (The national average in 2003/4 was 98 per 1000 of aged 65+). In the past the authority has over relied on more institutional forms of provision. The table however shows a steady reduction has been achieved with plans to continue this trend by use of more intensive home care and the development of extra care facilities.

#### Table 7 - Past Performance of Elderly Services Provision

	2007/08	2008/09	2009/10	2010/11	
Admission of residents over 65 to residentialcare (per 10,000)	99	117	111	132	
Older people helped to live at home (per 1,000 pop)	77	75	77	66	
Intensive Home Care	32	406	136	64	

## PERFORMANCE ASSESSMENT FRAMEWORK INDICATORS

#### Source: CSCI

The number of people supported to live at home is now close to the national average of 84 per 1000 of those aged 65+. However the number receiving more intensive packages at home is above the national average of 11 per 1000 and trending up.

Many older people are now diverted from needing Social Services at all, through provision of preventative support in the community. Care Network scheme is an independent registered charity which now deals with over 1,200 older people and provides shopping, cleaning, gardening and a range of other support services. A vast range of home improvement, maintenance and repairs are delivered through Care Network.

The number of people unable to manage at least one self-care activity is predicted to rise in line with the increase in the population over the same period. As would be expected, this increases in the over 75 population. 22% of 65-74 year olds and 44% of men and women aged 75 and over are unable to manage at least one self-care activity on their own. There are significant implications not only for commissioning of services by Adult Social Care but also for the wellbeing of people affected. The importance of ensuring that housing is designed to mitigate the effects of this cannot be understated.

Again the prediction is in line with the increase in the population over this period and highlights the increasing pressures that will be faced by social care commissioners in the future.

It is **recommended** that joint work between housing, health and social care be carried out to identify those areas where services could further enhance each other by working together.

## **Section summary**

The borough has significant health problems compared to the rest of the country. Life expectancy is significantly lower than the national average. Income deprivation is also significantly higher than the national or regional average. Social care needs are correspondingly higher than the national average and projections for the future paint a bleak picture.

## Page 62 of 106

# Section 6 -Supply of Specialist Housing



# **Current provision of sheltered and extra care housing**

The total stock of sheltered housing and Extra Care accommodation in the Blackburn with Darwen Borough is 1,574 units, comprising of individual flats, bedsits, bungalows or maisonettes. It is summarised below in Table 8.

Type of provision	Feb 2011	Comments
CAT 1	669	TVH describes these as "Good neighbour schemes"
CAT 2	400	
CAT 2.5	294	
Total	1363	

#### Table 8 - Total Sheltered Housing Stock in Blackburn and Darwen at February 2011

**CAT 1** – purpose built for older people, alarm with no site warden but floating support

**CAT 2** – self-contained accommodation for the less active older person which includes an element of warden support and range of communal facilities.

**CAT 2.5** – frail and older people extra-care accommodation. This includes the full range of communal facilities, plus additional features, including wheelchair user environments and on-site care provision 24/7.

	Bedsits	Flats		Bungalows	
		1B	2B	1B	2B
TVH	152	290	13	182	35
Other	0	557	96	1	37
Total	152	847	109	183	72

The stock profile clearly identifies that the vast majority of the sheltered accommodation is 1-bedroom flats. Table 9 shows that over 80% of the sheltered accommodation available in the Borough has only 1 bedroom. Bedsits account for nearly 10 % of the stock.

It is **recommended** that following the review of sheltered housing a modernisation programme is developed.

It is apparent from the stock profile above that there is a limit to the choice of accommodation available to older people within the Borough. Accommodation with 2 bedrooms is in short supply, and lack of bedroom space has been identified as a problem for existing residents. This is a particular problem for more active older people who may use the second bedroom as a study. The lack of a second bedroom also means that relatives and carers are not able to stay for short periods to provide care and support. It is also evident that there is a significant lack of wheelchair adapted/friendly accommodation.

Twin Valley Homes has nearly half the total stock in the Borough and is the major sheltered housing provider. Twin Valley has the major proportion of its units in Category 1 stock, which offers great future potential in terms of supporting and promoting independent living.

The other Housing Associations have collectively a higher number of Category 2 properties. Some, such as such as Spinneyside and Sahara Fold in Blackburn and Pembroke Court in Darwen, are built to Category 2.5 specification.

# Page 64 of 106

Five housing schemes are currently being operated as extra care facilities; in Blackburn Spring Bank Court, Spinney Side and St. Margaret's Court and, in Darwen, Cotton Spinners Court. The number of extra care places increased with the development of Kingsway (66 units) which was completed in February 2011. Additional extra care units are planned in the development of 50+ villages. This will enable the people of Blackburn with Darwen to have a greater choice about where they live.

It is **recommended** that 50+ living housing is developed in the borough to increase choice and quality accommodation.

# **Current Community Service Provision**

To make some sense of the supply in relation to the population figures the next table shows the amount of specialist accommodation per thousand people aged over 65 provided within the Borough.

#### Table 9 – Specialist accommodation per 1000 over 65

Provision of specialist accommodation/1000 population over 65 in Blackburn and Darwen					
Housing - dwel	Residential care places				
	Rent	Sale	All		
Blackburn	70.2	0	70.2	87.9	
England	50.8	11.8	62.6	52.1	

Source: Elderly Accommodation Council

A Department of Environment (DoE) study in 1994 said that 44 sheltered and very sheltered housing /extra care dwellings should be provided per 1,000 people over 65. It has become common subsequently when preparing housing strategies for older people to use a ratio of around 50 per 1,000\*.

The above table shows that in Blackburn and Darwen the level of rented provision is higher than this and also more than the norm for England of around 50 per 1,000 for over 65s. Residential care is also substantially higher than the national average.

Our strategy recognises that older people's needs are not static: they are not simply either 'independent in the community' or 'frail and needing residential support'. People who start off independent will, if not given low level preventative support, soon become frail and in need of residential support. By providing low level input through the HIA Care Network and similar schemes we can prolong the length of time and quality of people's independent living, and at the same time, free up resources to invest in more intensive support (24 hour home care; extra care housing) to meet the needs as they do grow more frail.

<sup>\*</sup> DoE (1991) Living Independently: A Study of Housing Needs of Elderly and Disabled People. HMSO

## **Care Network**

Care Network supports vulnerable adults of all ages and their carers who live in Blackburn with Darwen. Customers include many older people, people with a physical disability or learning disability and people with a mental health problem.

The Care Network ethos is to ensure that a range of quality assured, affordable and accessible services are available which will enhance the quality of life for vulnerable people and carers. Services include a range of shopping options, cleaning and laundry, home maintenance, decorating and gardening. This helps to promote independence and assist people to remain in the community longer.

Care Network services often also complement statutory health and care services, filling gaps and providing an holistic approach to a person's needs. This includes maximising their income by supporting them to claim any unclaimed benefits.

This is a key preventative service, helping vulnerable adults to maintain their independence and their property and thus reducing the demands on both Social Care and Housing services.

Section 7 - Objectives and Actions

Page 67 of 106Blackburn with Darwen Borough Council39

This section sets out the objectives of the strategy grouped by theme. These objectives have been developed taking account of the policy context, the demographics, the need and the existing resources. Consultation with older people has been a key element in developing the objectives. This has been through a range of mechanisms including the 50+ Partnership, the Older People's Forum, focus groups etc.

We also set out the actions that will be taken to achieve those objectives. An annual action plan will be developed which will set out specific actions that will be taken to achieve the objectives.

# **OBJECTIVE 1: Enable older people to feel safe and live in a pleasant environment**

# **National Objectives**

Approximately one third of older people leave their homes on average only twice a week. Poor neighbourhood design can act as a barrier to older people being able to access community facilities and services leading them to become socially isolated and unable to live independently in their own homes. CLG is working to develop the principles of "Lifetime Neighbourhoods" that will become part of future planning guidelines. In terms of existing neighbourhoods the government will continue to encourage local authorities to make environmental changes to the areas in which people live e.g. improve poor paving and badly lit streets etc.

A 'Lifetime Neighbourhood' is one in which civic and social processes together with physical conditions achieve the following outcomes:

- An environment that is accessible and inclusive, aesthetically pleasing and safe (in terms of both traffic and crime)
- A community that offers plenty of services, facilities and open space
- A strong social and civic fabric, including volunteering and informal networks
- A culture of consultation and user empowerment amongst decision makers
- A strong local identity and sense of place

Although older people are at lower risk of being a victim of crime, fear of crime is a concern for many. There is a well established body of evidence to show that the design and layout of places has a significant impact on the reduction of crime and fear of crime. Many of the key principles are outlined in the CLG guidance 'Safer Places: The Planning System and Crime Prevention'.

## Local Evidence

The BVPI General Residents' survey shows that residents' concern that Anti-Social Behaviour is 'a very big' or 'fairly big' problem has declined since the last statutory survey was conducted in 2003. Improvements of up to 24% were shown across all seven Respect indicators (see Table 10 below).

The 50+ Partnership carried out two key consultation events involving people aged 50+. This strategy has used the information gathered at those events as a primary source of consultation.

#### Table 10 – Performance against Respect indicators

Respect indicator	2003	2006	Improvement
Teenagers hanging around streets	66%	62%	4%
Rubbish and litter lying around	63%	54%	9%
People using or dealing drugs	71%	52%	19%
Vandalism, graffiti and other deliberate damage to property or vehicles	63%	40%	23%
People drunk and rowdy in public spaces	52%	33%	19%
Noisy neighbours or loud parties	27%	17%	10%
Abandoned or burnt out cars	33%	9%	24%

Some of the reasons Anti-Social Behaviour is a priority for the Blackburn with Darwen Community Safety Partnership are:

- A number of items in the above survey, while significantly improved, still show greater than 50% of local people reporting concern
- The Borough completed a Neighbourhood Priorities survey with residents at the beginning of 2007, issues related to crime and clean environments occupied the first and second places
- Anti-Social Behaviour and criminal damage remain the types of behaviour covered by the Partnership that are more likely to be experienced by the local population
- 39% of local Anti-Social Behaviour incidents reported to the police are youth-related. Blackburn with Darwen has the largest proportion of young people of any local authority and this proportion continues to grow. This means that the local population is growing younger and it is likely that the types of crime and disorder most commonly associated with young people will therefore become more prevalent
- The Strategic Analysis has linked lower levels of youth–related Anti-Social Behaviour in certain areas to parental involvement and investment in activities for their children, so the work on Anti-Social Behaviour will continue to involve a prominent role for work on parenting.

A recent consultation undertaken by the 50+ Partnership on which factors contribute to a good quality of life, the number one priority was feeling safe.

# **Secured by Design**

Established in 1989, Secured by Design (SBD) is owned by the Association of Chief Police Officers (ACPO) and is the corporate title for a group of national police projects focusing on the design and security for new & refurbished homes, commercial premises and car parks as well as the acknowledgement of quality security products and crime prevention projects.

Secured by Design focuses on crime prevention at the design, layout and construction stages of homes and commercial premises and promotes the use of security standards for a wide range of applications and products.

Being inherently linked to the government's planning objective of creating secure, quality places where people wish to live and work, Secured by Design has been cited as a key model in the Office of the Deputy Prime Minister's guide 'Safer Places - The Planning System & Crime Prevention' and in the Home Office's 'Crime Reduction Strategy 2008-11'.

# Environment

The built environment has a significant impact on the feeling of wellbeing of residents. Where through, age, disability or poverty a person spends considerable amount of time within their immediate home environment this becomes even more important.

The Council, as a Planning authority, will aim to achieve a balance between the different priorities of residents, visitors and businesses by ensuring that development takes place in a way which conserves and does not harm the Borough's resources. The Council has developed a range of policies:

- to promote the development of sustainable forms of energy
- to ensure specialist developments to meet the needs of social care clients are developed in response to locally validated demand and standards
- to ensure that improvements to sheltered housing services incorporate fenced garden areas, CCTV amd secure scooter stores.

# What are we doing?

- Taking a robust stance against illegal dumping of rubbish
- Regeneration of the town centre including the flagship Cathedral quarter improvements
- Ensuring that Community Police Officers have a presence in local areas and link into neighbourhood teams.

# How will we monitor progress over the next 5 years?

The Council, in partnership with its partners in the Local Strategic Partnership, will develop indicators to monitor progress over the next five years. Some of these may link to existing indicators so that progress can be measured over time.

As of January 2011, this service is subject to review.

## Why is 'enabling older people to repair or improve their homes' important?

# **National Objectives**

The Decent Homes programme, for the socially rented sector, is set to improve 3.6 million homes, with investment of over  $\pounds$ 40 billion. By ensuring that the Decent Homes Standard (DHS) is met all properties, including those occupied by older people, will be:

- Warm
- Safe
- Watertight
- Secure
- Energy efficient
- Fitted with a kitchen or bathroom less than 30-40 years old.

In addition, CLG will develop new rapid repairs and adaptations services, expanding coverage of handyperson services across the country from 2009 to enable private sector owners to repair and improve their own homes. Research (Rugg, 2008) indicates that 11% of private sector tenants are of retirement age or older but that 50% of their properties fail the DHS. The research sets out recommendations for driving up property standards and landlords' responsibilities.

The majority of existing housing is not designed to last a lifetime and does not always respond to the changing needs of older people. The availability of funding for disabled adaptations (including Disabled Facilities Grants) to enable older people to carry out adaptations to their properties so they can remain in their homes is a key component to assisting older people to live independently.

# **Local Evidence**

## **Decent and Safe Homes**

Decent homes and lifetime neighbourhoods are a key feature in promoting wellbeing and independence.

"The role of the built environment is vital in fostering health and social wellbeing"

'Lifetime Homes, Lifetime Neighbourhoods: A National Strategy for Housing in an Ageing Society' published by CLG in February 2008.

It is now widely acknowledged that housing is a key determinant on people's health. "It is crucial not to see housing and neighbourhoods in isolation from other services. There is, as research has shown over and over again, a close relationship between housing and health. Good quality housing leads to good health. That is absolutely nailed down and proven. Conversely exactly the opposite is true: poor housing leads to poor health".

# Professor Alan Walker, All Party Parliamentary Group Inquiry into Services for Older People. July 2008.

The Joint Strategic Needs Assessment stock-take (February 2009) illustrates the poor state of health within the Borough and the linkage between this and the state of local housing stock.

Home maintenance advice and assistance are a key component in ensuring that vulnerable householders of all ages continue to live safe and healthy lives in the community.

Page 71 of 106

Currently both the Council and voluntary sector partners provide different building related services to different groups of vulnerable people living in the borough.

# **Current Service Provision**

Current Care and Repair and home maintenance services provided by the Borough Council are centred around vulnerable older people or younger adults with disabilities, many of whom are reliant on benefits. These services are subject to means testing. People who are not eligible for the above are able to access and pay for home maintenance and advice services provided by the independent sector.

Prior to 2001 the Housing Department established a Care and Repair Agency (Housing Care Services). Housing Care Services managed the Disabled Facilities Grant (DFG) and Minor Works Grant budgets and provided both an adaptation/minor works service to eligible people (following a social care assessment) and a repair and maintenance/handyperson and property advice service, (not requiring assessment and a determination of eligibility), to the wider community. This dual service was highly valued by residents of the Borough.

In 2003 Care Network, a voluntary organisation, began to provide access to a general property repair and maintenance service. Care Network put applicants in touch with contractors who they have quality assured. Care Network have also negotiated and agreed a scale of charges with validated providers. Applicants pay the contractor for materials and labour rates in accordance with the agreed scale of charges.

#### Service organisation

Government policy/directives advocate partnership working between Housing, Social Care and the independent sector. Current services are compartmentalised and have developed separately. They tend to have a narrow focus in relation to the demands of their parent body and specific areas of work and even though the working relationship with each other is generally good and cross referrals are common there is the absence of a whole system approach to identifying, planning and responding to need. No one department/agency offers a comprehensive strategic approach to addressing poor housing conditions, adaptation and minor repairs services. The preventative role of property improvement in improving general health and well being has not been fully grasped. It is **recommended** that this issue be tackled as a matter of urgency and certainly within the first year of this strategy, by reconfiguring to offer a comprehensive strategic approach to addressing poor house conditions, adaptations, and the minor property repair service.

In service provision there is duplication of effort, particularly at first contact. Opportunities to rationalise/interchange the role of staff and secure efficiencies in staff numbers and deployment are not being effectively realised. A single agency would offer opportunities for making better use of and extending the roles of staff.

Each service collects its own information. There are no arrangements for sharing data and information which again impacts negatively on overall service planning.

#### **Accessing Services**

Current service configuration results in a lack of clarity for householders about where to go and who to contact. The availability of information about the service available, eligibility, where to go and who to contact could be better and there is no doubt that access could be improved by the development of a single portal offering information and access to the full range of services, with named key workers where appropriate. This would offer an improved service to householders. This access to information by the public sector needs to be enhanced by independent advice and information. Residents need to have a choice of provider for advice and information.

A number of voluntary sector organisations also provide advice and information in relation to relevant services. For older people (and their carers) Age Concern provides advice and information on a range of services and will signpost to specialist services where needed. As mentioned above, Care Network also provides information on a range of services for people.

In addition some people avoid/delay contacting local authorities, particularly social services, because of pride, negative perceptions of authority, intrusion into their private lives and fear of means testing. These delays, especially where major adaptation work is involved, mean that services are often contacted at times of crisis. Independent agencies can often be more effective at reaching out to individuals to help them plan ahead to anticipate increasing problems of mobility and independence and identify options for meeting them.

It is **recommended** that statutory services should be more proactive in reaching out to vulnerable people and communities to overcome these barriers and to ensure timely interventions are accessed and any negative perceptions of these services are overcome.

#### Service provision, capacity, charging and funding issues

'Lifetime Homes, Lifetime Neighbourhoods' stressed the importance of a general handyperson service to provide low level services. People requiring a general handyperson service currently contact Care Network who refer to validated contractors who charge for services. The authority has accessed a new grant from the Department of Communities and Local Government to develop an in-house general handyperson service however, this is funded only on a short term basis.

Some residents may be asset rich/income poor and would benefit from skilled advice about other possible sources of income, availability of loans or equity release.

Housing Care Services work almost exclusively with older and/or disabled people who, after assessment, are shown to be eligible for the provision of adaptations or a Minor Works grant to pay for repairs to their homes. General advice on property issues is also given to people who are not eligible but who, nevertheless, contact them to ask for information. Developments such as self assessment and the retail model for provision of community equipment will enable people to assess their own needs for low level equipment such as grab rails without a formal assessment and purchase the equipment directly from accredited providers. Some people may still require advice, information and assistance in finding and fitting the equipment properly.

Whilst Neighbourhood Services have had some success in securing external funding to enable people to make their homes warmer and safer budget pressures mean that discretionary Housing Renewal Grants are no longer available. There is increasingly a need to source new funding streams and make more effective use of existing resources.

#### Where are we now?

Despite the current economic recession the Council has increased its budget for Disabled Facilities Grants (DFGs). In 2011/12 the budget for DFGs is £1.6 million. Blackburn with Darwen has a good past record of high investment in adaptations for both private owners and social landlord tenants. Service changes have also been undertaken to identify and remove blockages (eg OT assessments). There is a fast track service for those leaving hospital or who have a terminal illness.

#### What will we do?

A service review has been undertaken; work will now start to streamline the various elements regardless of which department of the Council delivers them. Better co-ordination of services will ensure that regardless of the point at which customers enter services they will be signposted seamlessly to the element appropriate to their specific need.

The Council has undertaken a review of the Private Sector Housing Renewal policies and procedures to assist private home owners in the Borough to repair and maintain their homes and to ensure the limited public investment available is targeted towards the poorest housing conditions.

#### **OBJECTIVE 3: Enable older people to live in energy efficient homes**

#### Why is 'enabling older people to live in energy efficient homes' important?

#### **Local Evidence**

- 3% of vulnerable older people do not have central heating in one or more rooms
- 17% of vulnerable older people feel their current homes do not meet their current needs; of that 17%, 8% feel their home does not meet their needs because of inadequate heating and 10% because of the cost of heating.

#### **National Objectives**

The Government's main programme for tackling fuel poverty in the private sector is the Warm Front Scheme. The Scheme, which is run by eaga plc for Defra, provides a range of heating and insulation measures to vulnerable householders in receipt of certain benefits. The insulation measures include loft and cavity wall insulation plus heating measures including gas, electric and oil heating systems. Since its inception in 2000, Warm Front has provided assistance to around 1.6 million households, with around half of these households aged over 60, helping vulnerable households to keep warm in their own homes at an affordable cost. In addition to providing a range of energy efficiency measures the Warm Front Scheme offers Benefit Entitlement Checks. These checks aim to ensure that households are claiming all benefits to which they are entitled. The average increase for a successful benefit entitlement in 2006-07 was over £1,300 a year.

Funding for Warm Front will be cut from  $\pm 110m$  to  $\pm 100m$  by 2012/13.

The key performance indicator to measure action to tackle fuel poverty was NI 187. This measures progress in tackling fuel poverty through the improved energy efficiency of households inhabited by people claiming income related benefits. The current Coalition Government is reviewing NI187 as part of a wider review of fuel poverty measures. As one of these measures, the Government has announced the 'Green Deal' as part of the Energy Bill. The Green Deal will allow individuals (and businesses) to have energy efficiency measures undertaken to their properties without any upfront capital cost. The cost of the measures will be recouped from the ongoing energy bills for that property. This has the benefit of spreading the cost over several years and will be designed so that the cost of the measures will always be less than the expected savings from fuel bills.

Fuel poverty, where a household cannot afford to keep warm, damages the health of those living in cold homes and affects their quality of life. The old, children, and those who are disabled or have a long-term illness are especially vulnerable.

The Government aims to ensure that, as far as reasonably practicable, people in England do not live in fuel poverty after 2016. The most widely accepted definition of a fuel poor household is one which needs to spend more than 10 per cent of its income on fuel to maintain an adequate heating regime.

Progress against these targets is monitored through annual reports to DEFRA. The main cause of fuel poverty in the UK is a combination of poor energy efficiency in homes, low incomes and high energy prices.

#### Where are we now?

The Home Energy Advice Service assists private rented tenants and owner occupiers in making their properties energy efficient, with the aim of eradicating fuel poverty across the Borough. Whilst schemes are not targeted specifically at older people, there are a number of initiatives that assist in enabling vulnerable older people to live in energy efficient homes.

The Home Energy Advice Service facilitate the take up of various national schemes that target vulnerable people, including older people on low incomes. Warm Front provides grant funding for works to improve household energy efficiency to qualifying households.

#### What will we do?

We will work alongside Blackburn with Darwen NHS to reduce excess seasonal deaths by a combination of clinical interventions and ensuring the need for heating and insulation measures are identified as part of frontline health workers' assessments.

Exploring the possibility of 'green loans' with East Lancs Moneyline to assist residents who are fuel poor, but fall outside the benefit eligibility criteria to pay for work that will, in the long term, save them money by making their homes easier to heat.

Promotion of energy issues through all other front line activity i.e. handyperson service, home maintenance advice.

Work in partnership with Twin Valley Homes and other housing providers to look at opportunities to develop schemes.

Local funding bids to help support residents in specified target areas to have works carried out to fill gaps in National scheme delivery.

#### How will we monitor progress over the next five years?

The review of NI187 and any new indicator used to measure performance in reducing fuel poverty will be used by the Council to measure its performance.

A key local indicator is reducing poverty in older people. This has two aspects to it: reducing unemployment amongst people aged 50 or over and increasing the amount of benefits/tax credits.

#### **OBJECTIVE 4: Improve housing related support**

#### Why is 'improving housing related support services for older people' important?

#### Local Evidence

12% of vulnerable older people rely on a family member (partner/children) to perform caring duties. Disabled older people are more likely to rely on a family member as carer (26%).

Attendants at the consultation event said "A little support at the right time can help people retain independence and health."

They suggested that older people should be involved in designing services.

#### **National Objectives**

In terms of older people, 840,000 are helped to live independently by Supporting People (SP) funded services across England and Wales. Housing related support services (HRSS) are funded by SP through a number of its contracted services such as sheltered and extra care housing, community alarms or assistance given by Home Improvement Agencies (HIAs).

Nationally the Supporting People programme is targeted to deliver the following outcomes for vulnerable, including older, people:

- Achieve economic wellbeing by income maximisation, managing debt and obtaining work
- Enjoy and achieve through participation in training/education, 'community' activities and services
- Be healthy by managing/maintaining physical health, mental health, substance misuse issues and achieve independence through assistive technology
- Stay safe by maintaining accommodation, compliance with statutory requirements in relation to offending behaviour and managing harm, to self and others or from others
- Make a positive contribution by developing confidence, being involved and exerting control

#### Assistive technology/telecare

Assistive Technology is increasingly being used to enable people to live in their own homes and can manage and minimize risks in the home effectively by ensuring prompt action can be taken at the earliest possible onset of a problem e.g. if someone turns on a gas cooker and fails to ignite it, a gas detector and shut-off valve will automatically stop the supply of gas to the appliance thereby diffusing the problem and managing the situation. The use of this technology can prevent people falling, help them maintain independence and avoid unwanted moves to residential care. The government has provided initial funding to encourage local authorities to provide Assistive Technology to older people.

#### **Personalisation**

The Personalisation agenda is a key element in transforming adult social care and is increasingly important in health services. Personalisation has arisen because people want access to support when they need it and they expect it to be available to them quickly, easily and to fit into their lives. Central Government also want adult social care services to make provision for a range of needs with a greater focus on using preventative approaches to promote people's independence and wellbeing. The emphasis should be on enablement and early intervention to promote independence.

As a result, in future, the social care system will allow individuals to make real choices and take control with appropriate support whatever their level of need. Everyone, with support if necessary, will be able to design services around their own needs within a clear personal financial allocation. For those funding their own support and care it will mean that there are clear information points with support and brokerage services that enable them or their supporters to navigate the system, access qualified and appropriate advice and purchase quality services or support which meets their needs.

This provides a powerful agenda for change.

#### Where are we now?

Approximately 71% of Supporting People (SP) services are delivered to older people although it should be noted that 26% of this is in the form of community alarms. This demonstrates the key role and essential funding stream that SP provides to enable older people to receive housing-related support services in their homes and in turn retain their independence. In addition, SP provides housing related support services to older people in other settings, e.g. older people living in hostels.

Through contract management and quarterly monitoring SP ensures that housing-related support services deliver value for money and quality services for older people. Since the inception of the SP programme in 2003 the market for older people's housing-related support services has remained very stable. However, there is increasing demand from older people for services not eligible for SP funding as well as demand for services from people not eligible for SP funded provision.

#### What will we do?

Personalisation could have a significant impact on housing-related support for older people. It will enable providers to deliver bespoke services that aim to meet the needs of the individual. This should lead to improvements in well being for service users as the service they purchase will be tailored to meet their individual needs.

The Council and its partners who provide the schemes are carrying out a comprehensive review of sheltered housing in the Borough. This work will complement the work being done by Lancashire County Council to identify the current position and the future of supported housing in Pennine Lancashire.

The Council is also developing a telehealth and telecare strategy to mainstream these into the work and is redesigning our care pathway to accommodate telecare as a default offer. This will support the prevention agenda.

#### How will we monitor progress over the next five years?

There are a range of national indicators that are relevant in this area. The most relevant are:

- Delayed transfers of care from hospitals
- People supported to live independently by social services (all ages)
- Healthy life expectancy at age 65
- People over 65 who say that they receive the information, assistance and support needed to exercise choice and control to live independently.

These will be reviewed as new reporting processes are developed.

## Why is 'promoting specialised and affordable housing developments for older people' important?

#### **Local Evidence**

The BwD Extra Care Housing Strategy 2005 - 2015 indicated that 500 extra care units were needed to meet the needs of older people. Furthermore all units should reflect the ethnic diversity of older people in Blackburn with Darwen.

#### Where are we now?

#### **Specialist housing**

- Blackburn with Darwen, in partnership with Housing 21, was successful in obtaining Housing Corporation and DH funding to develop its first Extra Care scheme which opened in late 2007. The 36 units for rental were quickly occupied and remain very popular. The Council, in partnership with Housing 21, was successful in securing further central government funding for a second extra care development at Kingsway which opened in February 2011. Kingsway provides 64 units made up of 52 two-bed apartments, eight one-bed apartments and four two-bed bungalows
- Research by BwD indicated that 500 extra care units are needed to meet the needs of older people. It is predicted that a proportion of these units will need to be specialist accommodation for people with dementia and all units should reflect the ethnic diversity of older people in Blackburn with Darwen. Research evidence from the Joseph Rowntree Foundation shows that the majority of residents in extra care schemes feel well connected, value social activities and make new friends.
- Communal facilities and organised activities need to be available when schemes open as they help residents interact
- A wide range of social activities should be developed to provide for the diverse mix of residents. Those involved in running social activities found it gave them ownership of their social lives, supported their independence and encouraged others to join in
- Adequate staff time and resources to support social activities are crucial, particularly at the start, but also over time as some residents become more frail.
- Socially isolated residents were often in poorer health and received care, which sometimes made social involvement harder. When staff or volunteers were available to help residents move around the scheme these barriers could be overcome. Schemes should ensure this support is in place and that care is as flexible as possible.
- Residents valued retaining existing links with the local community as well as developing new ones. Centrally located schemes, or those meeting an existing local need for services, found it easier to build up these links.
- Extra care schemes' aims should be explained to prospective residents, particularly when the intention is to support diverse groups of older people (some with high care and support needs) or to encourage local people to use the scheme's facilities.

#### What will we do?

50

The Council will monitor the number of affordable homes delivered (social rented and intermediate). The Council will support its partners to deliver affordable housing in the Borough. The Council, through its adult social care function, will monitor how many older people it helps to achieve independence through rehabilitation/intermediate care.

A comprehensive review of sheltered housing in Blackburn with Darwen is being carried out at the present time. In terms of specialist accommodation reflecting the ethnic diversity of the local authority, further work needs to be done to identify the current situation and plans for the future.

Alternative uses will be sought for schemes which are difficult to let and not of modern standards.

#### 50+ Living

The Council, together with its partners, will look to develop up to three 50+ Living schemes in the borough over the next few years.

A 50+ Living development is a purpose built environment that allows people to either rent, purchase or have shared ownership of a unit within a development specifically designed to meet the needs of older people. These developments are aimed at those who do not need care but who do want the security of the possibility of care when it is needed. The schemes will be designed to enable care and extra care to be delivered into the person's home without the need to move house or even into residential care at a time when change may not be welcome or easy.

This means that the community consists of a range of ages and abilities. People are able to develop friendships and social networks when they are well and can rely on that wider network at times of need. The nature of the developments contributes to better health and emotional wellbeing for residents of the community and has close links with the wider community around it.

Some schemes developed in other parts of the country have opted for a large scale (200+ units) of accommodation set on the outskirts of the town. Our view is that these can become impersonal given their large size. They also rely on good transport links as they are located outside of town. Our approach is that the scheme should be no bigger than approximately 140 units or thereabouts and should be set within an established community with a range of facilities including shops and doctors and have excellent public transport links. This makes the scheme integral to the wider community.

A scoping exercise has begun including identification of suitable sites, land assembly and design. A brief option appraisal has been carried out and has identified the following possible sites for 50+ schemes:

- 1. Darwen Shorey Bank( Robin Bank) off Duckworth Street.
- 2. Blackburn Roe Lee, off Whalley New Road, Campbell Street.
- 3. Blackburn Feniscliffe, Hillcrest Road and other potential sites

The key elements would include the following:

- minimum of 100 120 units (apartments/bungalows)
- size of site to include the above unit capacity dependent on number of storeys proposed and location/surrounding facilities
- Individual owned space with balconies and patios
- leisure, education, health promotion, social activities and informal social encounters (for example in cafes, restaurants, community facility, craft room and other common facilities not directly related to care)
- easily accessible on-site facilities.

We have developed a phased approach to the development of specialist accommodation. This is set out in the table below:

Phase	Title	No of Units	Status
Phase 1	St Margaret's Court	36 units	Delivered 2005
Phase 2	Cotton Spinners (Dementia)	8 units	Delivered 2006
Phase 3	Anchor Extra Care Remodelling	90 units	Delivered 2006
Phase 4	Spring Bank Court Extra care	56 units	Delivered 2008
Phase 5	Kingsway Extra Care	66 units	Delivered 2011
Phase 6	50+ Living Robin Bank	140 units	Start on site 2013
Phases 7/8	Two further 50+ Living communities	280 units	Start on site 2014

## **OBJECTIVE 6:** Provide appropriate housing choices and advice for older people

#### Why is 'providing appropriate housing choices and advice for older people' important?

#### **National Objectives**

The following needs have been identified at a national level:

- More and better information about the range of housing choices available to older people
- More information about the help and support that is available to older people wishing to stay in their own homes in order to ensure that those homes are safe and comfortable
- Housing advice and information to encompass wider issues around care and support, and housing-related finance, such as the potential of equity release
- More and better information and advice is of crucial importance in relation to options for financing home improvements, particularly through private finance and equity release.

#### Where are we now?

#### Housing Information & Advice

There is a variety of information services for older people providing advice and assistance on housing matters, namely:

- The Council
- Age Concern, Blackburn with Darwen
- Blackburn with Darwen Citizens Advice Bureau
- Supporting People services
- Shelter
- Housing providers directly.

#### **Centre for Independent Living**

There is a wide range of universal services (i.e. available to all) available in the Borough. These may be local authority or health funded activities that people are unaware of or have difficulty accessing without assistance. There is also a wide range of activities provided by voluntary and other external organisations. Grants are available for specific groups of people but without assistance to find these opportunities and overcome the barriers the individual is experiencing many people have difficulty in taking advantage of existing services and facilities.Voluntary organisations, individuals, groups of users and peer support groups are coming forward to offer a wide range of solutions such as support planning, brokerage, personal assistants and luncheon clubs. The government has asked councils to engage with their communities to develop services that are user-led and to support these with volunteers. Such individuals and groups are enthusiastic but they need co-ordination and support to achieve their full potential.

The Care Network has a help desk, maintains a database of services, identifies gaps in the market , accredits and monitors new services. The Care Network has proved to be successful in delivering information and advice and in supporting those who needed assistance to access quality assessed services that have enable people to live independently in the community. It is proposed to build on this existing expertise and capacity and broaden it by establishing a wider partnership, locating their front desk for information and advice in the library in Blackburn town centre. By establishing a partnership across local authority, third sector, peer group and user representatives it is proposed to establish the basis for a Centre for Independent Living which will provide advice, information and coordinate volunteers.

## Section 8 -Implementing the Strategy



Implementation of the strategy will be overseen by the Council's Older Persons' Housing and Wellbeing Board. The Board is chaired by the Deputy Chief Executive and includes senior staff from relevant departments. This ensures commitment from senior officers of the Council to the strategy.

The Board will also oversee updates to the strategy as the situation changes over time ensuring that the strategy remains relevant and as up-to-date as possible. The work of the board is set out in five broad themes.

- 1. Reprovision of Adult Residential Care;
- 2. The development of '50+ living' in the Borough;
- 3. Development of Extra Care Schemes;
- 4. Review and remodelling of Sheltered Housing
- 5. Reprovision of the Home Improvement Agency.

The 50+ Partnership will have a key role to play in monitoring the implementation of the strategy. Updates will be provided on a regular basis to this group to ensure that there is wide monitoring and support for the strategy. The 50+ Partnership has representation from a range of stakeholders from the statutory and the third sector.

It is **recommended** that indicators to monitor the strategy are developed with the 50+ partnership.

In addition, Blackburn with Darwen has an older people's champion whose role includes:

- Listening to older people to identify their needs, concerns and aspirations
- Recognising and valuing their experience and wisdom and encouraging older people to play their part in solving local problems
- Promoting services from the Council and its partners which meet the needs of people aged 50 plus
- Highlighting to councillors, staff, agencies and our partner organisations that older people's services are of importance to everyone and that all have a responsibility and a role to play.

# Section 9 - Funding the Strategy

Page 84 of 106Older people's housing and wellbeing strategy 2011 - 2016

The preceding sections have set out the need for taking a strategic view of older people's housing and wellbeing. They have set out the actions required and the costs associated with those actions. These are brought together in this section.

#### Funding

Funding to implement this strategy will be sought from a number of sources:

- Potential use of the Councils resources
- central government

• public health funding

• developers own funds

#### **Extra care**

The Council was successful in securing funding in two rounds from the Department of Health for the development of extra care housing it was the only local authority to do so). This has enabled the development of Spring Bank Court in Mill Hill and also of Kingsway. These two schemes will deliver 124 of the units needed. The Council will continue to pursue funding to develop additional extra care units.

The estimated cost (2011 prices) for 100 units of extra care accommodation is approximately  $\pm 10$ m.

#### 50+ Living

The Council plans to develop developments aimed at the active 50+, the first to be developed on the Robin Bank site at Darwen. Funding from developers and the Housing and Communities Agency (HCA) will be explored to develop the schemes.

#### **Sheltered housing**

All the Sheltered housing schemes are in the ownership of housing providers that operate in Blackburn with Darwen. Funding for refurbishment and/or reprovision will come from the housing providers and the HCA. A detailed review of sheltered housing was carried out during 2010 in order to develop a priority list for action.

#### **Repairs, improvements and adaptations**

There are a range of funding sources for repairs, improvements and adaptations. These include funding from residents' own resources, housing providers' capital and revenue funding, HCA funding, LA capital and revenue as well as equity release. The cost of rectifying category 1 hazards is estimated at £76.3m or comprehensive repair at £303.5m.

As set out in section 4, the cost of eliminating fuel poverty is estimated at  $\pm 13.2$ m. The cost of carrying out the two highest adaptations (grab/hand rails and redesign bathrooms) are estimated at  $\pm 8.5$ m (net).

We will encourage the development of equity release loan products as a possible way forward. This may only be economically viable on a wider geographical area than Blackburn with Darwen. The increasingly close working between the Pennine Lancashire authorities will support the development of wider equity loan release schemes.

The One Housing Group in its report, 'Aspiration Age - Delivering capital solutions to promote greater choice and independence for older people' said:

"There is significant market potential for equity to be used to fund both housing and care and support services within both specialist retirement housing and privately owned housing.

Releasing equity extends choice for older homeowners across a spectrum of options, from making adaptations and improvements to enable older homeowners to remain in their home through to funding long term care and support."





Page 86 of 106

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×	EXECUTIVE BOARD DECISION					
A COLOR	REPORT OF:	Executive Member for Resources	-			
KBUR N	LEAD OFFICERS:	Director of Finance and IT				
WEN	DATE:	11 August 2016				

PORTFOLIO/S AFFECTED:	Resources
WARD/S AFFECTED:	All
KEY DECISION:	YES 🖂 NO 🗌

#### SUBJECT: CORPORATE BUDGET MONITORING REPORT 2016/17 – Quarter 1June 2016

#### **1. EXECUTIVE SUMMARY**

To report the overall financial position of the Council, both capital and revenue, highlighting major issues and explaining variations in the first quarter of the financial year.

#### 2. RECOMMENDATIONS

That the Executive Board:

a) Approves the revised capital programme as per Appendix 1, together with the variations shown in Appendix 2.

b) Approves the variations to revenue expenditure listed in Section 6 giving rise to a forecast balance of £4.767 million in the unallocated General Fund revenue reserve at 31<sup>st</sup> March 2017, subject to the final outturn position for 2016/17 and the application of earmarked reserves.

c) Approves the cash limit adjustments outlined in Appendix 3.

#### 3. BACKGROUND

All portfolios are required to examine their revenue and capital budget position on a monthly basis.

#### 4. KEY ISSUES & RISKS

a) The projected aggregate cost of the Council's capital investment for 2016/17 has now increased from £23.811 million, as approved by Finance Council on  $29^{th}$  February 2016, to £40.902 million. The variation of £17.091 million (detailed at Appendix 2), reflects both the variations to the programme following the finalisation of the outturn position for 2015/16 (£7.090 million) and the variation to programmes made during the first quarter of the year (£10.001 million).

b) As at 30<sup>th</sup> June 2016, the capital expenditure across the portfolios was £1.476 million (3.6% of the current projected spend).

c) The estimate of capital receipts expected in 2016/17 is £2.1 million. To date £605,000 capital receipts have been received.

d) Actual revenue expenditure at 30<sup>th</sup> June 2016 in relation to cash limited budgets across all portfolios was £22.447 million, which is 19.9% of the current budget. Details of the forecast year end position for each portfolio are outlined in Section 6.

e) General Fund unallocated reserves of £4.767 million are forecast for 31<sup>st</sup> March 2017 subject to the final outturn position and application of earmarked reserves.

f) Earmarked reserves available to the Council are forecast to be £13.543 million at 31<sup>st</sup> March 2017 compared with £18.305 million at 31<sup>st</sup> March 2016, with a further £20.123 million of other reserves largely in relation to schools.

#### 5. POLICY IMPLICATIONS

Accords with the capital strategy and the three year budget forecast within the Medium Term Financial Strategy 2016-20, as approved at Finance Council on 29<sup>th</sup> February 2016.

#### 6. FINANCIAL IMPLICATIONS

#### 6.1 CAPITAL PROGRAMME

The variations in projected spend and resource availability for 2016/17 are summarised, by portfolio, in Appendix 1. Details of all variations in spending are set out in Appendix 2.

The capital programme for 2016/17 has increased in the first quarter of the year by £10.001 million. The major capital variations to note are as follows:

#### 6.1.1 Health and Adult Social Care

<u>Telecare Assistive Programme</u> - A scheme of £184,000 is requested to be added to the capital programme, which will be fully financed by Disabled Facilities Grant. The use of Telecare/ Assistive Technology is a way of supporting people with care needs and increasing their levels of independence.

<u>Shorey Bank Extra Care Scheme</u> – A site has been identified in the Council's Local Plan as being suitable and available for an extra care scheme. Approval is now sought to add the Council's contribution to the scheme to the capital programme. The contribution of £400,000 will assist the development of the bungalows, as previously reported this is to be funded from the Capital Contingent Scheme budget which is already included in the borrowing projections.

#### 6.1.3 Environment

Following the reorganisation of Portfolio responsibilities a number of schemes have been moved from the Environment portfolio to the Regeneration portfolio. The transfers are itemised in Appendix 2 and reduces the Environment capital programme by £3.546 million. Slippage of £605,000 was added to the programme following finalisation of the outturn for 2015/16.

Approval was given at Council Forum on 21st July 2016 to change to alternate weekly collections for residual waste. This may require some additional 240 litre burgundy bins to be purchased. Initial provision has been made for this within the programme and the position will be monitored as further needs are assessed.

#### 6.1.4 Leisure, Culture & Young People

It is requested that the following schemes are added to the capital programme:

Waves Demolition – As indicated in the **Puttuers exponsion** will be financed by an increase in main programme

funding, although this may be offset by any underspending on the Blackburn Leisure Centre scheme.

<u>Woolridge Playing Fields</u> – A new playing pitch strategy was commissioned by the Council to assess the supply and demand for all sports pitches across the borough. The strategy identified Woolridge playing fields as a priority for investment. This scheme will create new high quality football pitches, at both Woolridge and College playing fields, and refurbish the Council owned block of changing rooms at Pleckgate adjacent to the College playing field site. The total scheme costs are £477,000 and will be financed by external contributions obtained by East Lancashire Football Development Association of £265,000 and a Section 106 contribution of £212,000.

<u>Making Rooms refurbishment</u> – The Making Rooms project involves the development of a technical and creative innovation centre in Blackburn; the old Bentleys site will be refurbished for this purpose. The scheme will cover the refurbishment costs of £451,000 and will be financed by the Lancashire Enterprise Partnership Growth Deal funding.

#### 6.1.5 Neighbourhoods and Prevention Services

A request is made for the following schemes to be added to the Capital Programme:

<u>Department of Energy and Climate Change (DECC) Central Heating Fund</u> - Blackburn with Darwen will act as accountable body for this scheme which will deliver central heating systems to fuel poor households across Lancashire. The total scheme cost is £2.242 million, which is fully financed from DECC grant. It has been agreed that the Central Heating Fund will be delivered as a Minor Works Grant and that Firefly Energi will provide customer engagement and installer compliance services, with grant approval and payment resting with the Council.

<u>CCTV Hub</u> – the estimated costs for the CCTV Hub scheme have increased by £219,000 compared to the initial estimate of costs produced prior to the appointment of a project adviser. The increase in costs will be fully financed by external grants and contributions. The setting up of the regional CCTV hub is a ground breaking piece of work, which other authorities are looking to replicate or set up similar schemes.

#### 6.1.6 Regeneration

Following the transfer of responsibilities from the Environment portfolio, the capital programme for the Regeneration portfolio has increased by  $\pounds$ 3.546 million. The programme also reflects a reduction of  $\pounds$ 146,000 following finalisation of the outturn for 2015/16.

There are two new capital schemes to be added to the Regeneration capital programme in the first quarter of the year and approval is requested for these as follows:

<u>Blackburn Cathedral/Café Northcote</u> – Following submission and evaluation of a business case, the Lancashire Enterprise Partnership (LEP) Board has approved £250,000 funding from the Growth Deal to contribute to the Cathedral's capital cost of their new refectory. The Cathedral is working in partnership with the Northcote Group to develop the Cathedral's hospitality offer, including the operation of the refectory, which is known as "Café Northcote".

The Council as the applicant and the accountable body, will enter into a Grant Funding Agreement with the LEP and administer the funding, be responsible for delivering outputs and demonstrate match funding for the Cathedral and the Council (via £50, 000 Assistance to Industry capital grant) to discharge the conditions of the grant.

<u>Blakey Moor</u> – This project will focus on the Northgate Conservation area and includes proposals for renovation and repair of historic buildings in this area over the next five years. The capital scheme will total £3.547 million and is funded by a mixture of grants, main programme borrowing and owner contributions.

Page 89 of 106

In addition, the portfolio is reporting an increase of £306,000 to the Local Transport Plan programme to be financed from external contributions and an increase of £85,000 in relation to Highways Network Recovery to be financed by ERDF grant.

#### 6.1.7 Resources

There are currently no capital scheme variations to report.

#### 6.1.8 Schools and Education

Capital grant of £8.727 million has been allocated to various schemes, of this £4.288 million is profiled to be spent in future years and £2.006 million is as yet unallocated. The 2016/17 capital programme for Schools and Education has increased by £1.291 million due to the recognition of the £961,000 Maintenance allocation together with £330,000 planned contributions from schools. Further clarification is provided in the table below :

	Position	Current
	reported to	update
	Executive	
	Board	
	07/04/16	
	£000	£000
Basic Need Allocation 2016/17	5,334	5,334
Devolved Formula Capital	241	242
Carry over from 2015/16	4,393	4,196
Maintenance (allocation 11/02/16)	961	961
Total grant allocation	10,929	10,733
School contribution from Crosshill		230
School contribution from St Barnabas and St Pauls		50
School contribution from Lammack Primary		50
Total capital funding		11,063

#### 6.2 CAPITAL RECEIPTS

The estimate of capital receipts expected in 2016/17 is £2.1 million, and actual capital receipts received to the end of June 2016 are £605,000. A reduction in receipts would require a corresponding increase in borrowing with consequential revenue costs.

#### 6.3 CASH LIMITS AND REVENUE EXPENDITURE

#### 6.3.1 Revenue Budget Overview

One of the key assumptions within the 2016/17 Budget and 2016-2020 Medium Term Financial Strategy is the delivery of workforce related savings of £13 million over a three year period. The savings were programmed with £3 million to be delivered in 2016/17.

These savings are required across the whole Council but were not attributed to or shared out across each portfolio at budget setting time as the timing and allocation of savings was not known.

A Workforce Review programme was established to support this and several reviews are now in train to support both delivery of the savings required and the implementation of new ways of working and digital solutions for the future. To provide assurance that the £3 million savings will be delivered in the current year, all areas across the Council are closely managing their staffing budgets to make savings including deleting posts that have been held vacant and can now be removed from the staffing establishment; cash limit adjustments to reflect these changes will be included within the next corporate budget monitoring report to Executive Board. Page 90 of 106

EBD: V1/16

#### 6.3.2 Performance Against Cash Limits

Appendix 3 details the approved portfolio cash limits and adjustments now being requested, including:

- budget virements (transfers) between portfolios, including adjustments to reflect the recent changes in portfolio responsibilities.
- transfers from earmarked reserves for the carry-over of resources from 2015/16.
- the re-alignment of budgets following conclusion of the Capita Technical Services contract on 30th June 2016 and the implementation of the new contract on 1<sup>st</sup> July 2016. The net impact of this is a saving of £481,000 in addition to those already made in respect of Revenues and Benefits, Accounts Payable and Accounts Receivable. These savings will be transferred into the earmarked reserve for part year effects of future savings plans.

It has been identified that a number of specific savings plans will not be achieved in full during 2016/17 due to the length of the lead-in time required to make the savings. Any potential portfolio savings shortfalls are currently being reviewed by the Finance team and will be reported to Executive Board in the next Corporate Budget Monitoring Report. Increasing the part year effect reserve, as noted above, will help to address the shortfall in year.

The principle issues for each portfolio are as follows:

#### Health & Adult Social Care

The HASC portfolio is predicted to spend in line with its cash limit, however there are significant emerging pressures. The position is being closely monitored and the financial impact for current and future years is being assessed. These emerging pressures include:

- statutory contractual rate uplifts to providers for National Living Wage, sleep-in allowances and enhanced quality status for some care homes;
- forecast transition costs for younger people moving from Children Services to Adults and
- the impact of changes in Learning Disability provision due to The Winterbourne review (Transforming Care).

The assessment of these pressures is partly dependent on the outcome of negotiations with providers, the assessment of future care needs for individuals and the availability of funding from the CCG. Action plans to mitigate the pressures are being identified and implemented.

Increased demand pressures in the ensuing months, particularly in the volatile area of external commissioning budgets, is likely to affect the current forecast position. The outturn position doesn't take into consideration any impact of the care contract price increases for residential, nursing, and domiciliary care nor the pressures arising as a result of any delayed implementation (or unrealised) efficiency targets. Forecasts will be refined and presented as we progress through the year as more specific and tangible information becomes available.

Budget transfers to other portfolios have been requested as follows:

- A permanent transfer of £78,000 from Health and Adult Social Care to Children's Services portfolio in respect of the contractual arrangements pertaining to Caritas – Catholic Children Rescue Society (Maryvale).
- A permanent transfer of £15,900 from Health and Adult Social Care to Resources portfolio in respect of 0.81FTE Grade "C" administrative assistant post within the Adult Social Care Transactional Team based within the Finance team. The post undertakes debt management duties for Adult Social Care clients.Page 91 of 106

**Public Health –** The Executive Board is requested to approve transfers from earmarked reserves for the carry-over of resources from 2015/16 in respect of Public Health grant (£244,700) and Transforming Lives (£283,600) to reflect the slippage of the spend profile

#### Children's Services

Based on current monitoring the portfolio is forecast to spend within cash limits however at this relatively early stage of the year it is difficult to accurately predict the final outturn given the volatility of demand led statutory services. At the end of Quarter 1 the portfolio is reporting significant pressures on commissioned placement budgets and special guardianship orders which are currently being offset by underspends elsewhere within the department. These and other areas of the budget are being closely monitored and more refined information will be reported over the coming months.

In respect of safeguarding issues, social work caseloads relating to vulnerable children are increasing and are generating internal cost pressures which need to be managed. Children's Services are looking to identify savings within their own portfolio, in the first instance, to offset these additional pressures however corporate support may be required.

A virement of £78,000 is requested from Health and Adult Social Care in respect of the contractual arrangements pertaining to Caritas – Catholic Children Rescue Society (Maryvale).

#### Environment

The portfolio is currently forecasting to breakeven against its cash limit, however, this position assumes that budget shortfalls, further to efficiency reviews undertaken in the portfolio and decisions taken at Council Forum in July 2016, will be met by transfers from the earmarked reserve set aside to support the part year effect of future savings plans.

The following cash limit adjustments are requested for the Environment portfolio:

- A cash limit increase of £20,000 is required to fund the purchase of a mobile camera system to enable the Council to monitor hot spots and problem areas for fly tipping.
- Section 106 funding Milking Lane A £500 contribution was received in relation to planning permission granted for a detached dwelling on land adjacent to 60 Milking Lane. The money will be spent on developing open space in the area.
- Section 106 funding Fernhurst A contribution of £58,000 was received from Miller Homes for maintenance and landscaping of Fernhurst Farm. A draw down of £5,000 is currently requested.
- Pest Control Officer It has been identified that there is a need for an additional Pest Control Officer due to increased demand and lengthy response times. £39,800 is needed to cover the costs of this additional post and equipment requirements.
- Capita Mail Service This service, and respective income stream, has now ceased following the implementation of the new Capita contract. The part year affect is £7,770 in 2016/2017 and the full year affect in 2017/2018 will be £10,300.

#### Leisure, Culture and Young People

The portfolio is currently forecasting to breakeven against the cash limit, although this position assumes that the savings plan shortfalls in relation to Daisyfield, Audley, and Shadsworth leisure facilities and the Museum will be met by transfers from the earmarked reserve set aside to support

the one-off part year effect of future savings plans.

Approval is sought for an increase in the cash limit budget of £15,900 to cover the costs of the first quarter's Early Retirement / Voluntary Redundancy costs.

#### **Neighbourhoods and Prevention Services**

The portfolio is currently predicting to breakeven against its cash limit subject to the cash limit adjustments detailed in Appendix 3 including;

- A transfer of £42,000 from Resources portfolio has been requested as a result of the transfer of the Cohesion Advisor Post to Community Safety.
- A virement of £10,000 from the Resources portfolio in respect of the provision of housing advice which was formerly provided as part of the Advice For All service.

#### Regeneration

The portfolio is currently forecasting to breakeven against its cash limit subject to the cash limit adjustments detailed in Appendix 3.

Cash limit increase requests are made as follows:

- Additional funding £42,000 to support workload pressures on the drainage team.
- That the Property Resilience Grant funding of £69,200 (carried forward from 2015/16) to be brought into the portfolio budget to support local homes and businesses who were impacted by the winter floods.

#### Resources

The portfolio is currently predicting to spend within cash limits, subject to the approval of the following requests:

- Cash limit reductions totalling £252,800 in respect of workforce savings of £3 million in 2016/17, following the Senior Management review which came into effect on 1 April 2016;
- A £142,000 transfer from earmarked reserves to support the new Growth Programme Director post.
- A transfer of £42,000 to the Neighbourhoods & Prevention Services portfolio as a result of the transfer of the Cohesion Advisor Post to the Community Safety team.
- A virement of £10,000 to the Neighbourhoods & Prevention Services portfolio in respect of the provision of housing advice which was formerly provided as part of the Advice For All service.
- A permanent transfer of £15,900 from Health and Adult Social Care in respect of resources to undertake debt management duties for Adult Social Care clients.

#### Schools & Education

The Portfolio is currently predicting to spend in line with its cash limit, subject to the cash limit adjustments detailed in Appendix 3.

#### Dedicated Schools Grant / Schools Block

Services in Schools & Education (DSG) are currently predicted to spend the funding available in 2016/17 through the Dedicated Schools Grageand of up 6 Premium.

Schools and Education funding from DSG is monitored by the Schools Forum and reports are

considered on a regular basis.

#### 6.4 General Fund Unallocated Reserves

Note in this paragraph predicted underspending leads to an increase in reserves and is shown as a plus (+) and overspending is shown as a minus (-).

	£000	£000
Balance at 31 March 2016 including effect of final revenue outturn 2015/16		4,495
Variations now requested:		
Savings in relation to interest and debt repayment		374
	(42)	
Mobile Camera System - Fly tipping/putting outside waste	(20)	
Pest control Officer - 12 mth contract	(40)	(102)
Predicted unallocated general fund reserves at 31 March 2017		4,767

#### 6.5 Earmarked reserves

Earmarked reserves held for discretionary use by the Council are currently expected to reduce to £13.543 million compared with £18.305 million at 31 March 2016. Other earmarked reserves, largely in respect of schools, are currently £20.123 million. Details of all earmarked reserves are shown in Appendix 4.

#### 6.6 BALANCE SHEET POSITION

#### 6.61 Overview

Good balance sheet management assists in effective use and control over the Council's assets and liabilities. Key assets comprise the Council's tangible fixed assets, debtors, investments and bank balances. Key liabilities are long and short-term borrowing, creditors and reserves.

#### 6.6.2 Non-current Assets

Tangible non-current assets include property, plant and equipment held by the Council for use in the production or supply of goods and services, for rental to others or for administrative purposes. Property assets are the responsibility of the Resources portfolio. One fifth of all assets are re-valued every year, and annual reviews are undertaken to establish whether any impairment or other adjustments need to be applied. New assets, and enhancements to existing assets, are managed by way of the capital programme, which is reported on in Appendix 1.

#### 6.6.3 Borrowing and Investments

The Council has continued in its strategy of not taking up long-term borrowing in respect of financing capital expenditure and by taking short term borrowing instead. No long term borrowing was taken in 2014/15, 2015/16 or in the current year to date. One anticipated result of UK's BREXIT decision is for interest rates to continue at low levels for even longer. Primarily for this reason, it is projected that the Council will make a net saving on interest accests of fractional estimate for 2016/17). Further savings may be reported in this regard as the timing and level of borrowing needs

are firmed up across the year.

Allowing for the outturn capital spend for 2015/16 gives a further saving, of £105,000 on the level of Minimum Revenue Provision that will be required in this year.

	Amounts at 31/03/15 £000	Amounts at 31/03/16 £000	Amounts at 30/06/16 £000
	2000	2000	2000
Short term borrowing	5,000	18,500	15,000
Long term borrowing	140,485	134,684	134,684
Transferred debt re Local Government Re- organisation	17,352	16,658	16,658
Recognition of debt re PFI arrangements	71,536	70,095	69,709
Investments made by the Council	7,460	10,550	9,405

The totals include the debt recognised on the balance sheet as a result of accounting adjustments in respect of bringing into use the new BSF school buildings which are financed through PFI arrangements. These adjustments are made to ensure that the Council's effective control over, and use of, these assets is recognised with corresponding adjustments to the debt. These changes do not add to the costs faced by the Council Tax payer as the actual capital costs for these schools form part of the ongoing stream of payments made to the PFI contractor (which are in turn largely offset by PFI grant funding from the Government).

#### 6.6.4 Debtors

The Council has a corporate debt policy as well as other specific policies for the management of debt in the key areas of council tax, business rates, housing benefit overpayments, sundry debts and adult social care. The table below summarises the collection performance of the various debts and the total outstanding debt in the respective areas at a single point in time, i.e. 30<sup>th</sup> June 2016. The table also shows the corresponding level of debt at the same point in the last financial year.

	Position at 30/06/16	Position at 30/06/15
Council tax		
Current year arrears (£000)	38,632	37,143
Previous year arrears (£000)	8,413	7,297
Total Council tax arrears	47,045	44,440
Collection rates	27.88%	27.93%
Business rates		
Current year arrears (£000)	37,602	37,174
Previous year arrears (£000)	3,013	2,884
Total Business rates arrears	40615	40,058
Collection rates Page 95 of 106	26.3%	26.4%
Housing Benefit		

Overpayments balances (£000)	2,650	2,062
Collection rates	10.10%	17.68%
Sundry debt		
Arrears balances (£000)	4,170	2,900
Collection rates	83.13%	86.67%
Adult Social Care debt		
Arrears balances (£000)	411	495
Collection rates	78.15%	78.92%

#### 6.6.5 Creditors

In general, the Council's policy is to ensure that all creditors are paid within the contractual terms agreed, with a view to optimising cash flow benefit. However for the time being, in response to the Government's request to assist businesses during the recession, the Council is aiming to pay all trade creditors within 10 days of receipt of invoices. Performance in this respect is shown in the table below.

Balar		Balance at end	Percentage paid within 10 days			
	Month	of month £'000	In month	Year to date	Equivalent previous years	
	April	5	77.32%	77.32%	88.67%	
	Мау	412	84.97%	81.01%	87.65%	
	June	2180	75.73%	79.20%	88.15%	

#### 7. LEGAL IMPLICATIONS

The Council has a duty to ensure it can deliver a balanced budget. The Local Government Act 2003 imposes a duty on an authority to monitor its budgets during the year and consider what action to take if a potential deterioration is identified.

## 8. RESOURCE IMPLICATIONS

None.

#### 9. EQUALITY AND HEALTH IMPLICATIONS

Please select one of the options below. Where appropriate please include the hyperlink to the EIA.

Option 1	Equality	Impact Asses	sment (EIA) no	t required – th	he EIA che	ecklist has b	een completed.
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Option 2 In determining this matter the Executive Member needs to consider the EIA associated with this item in advance of making the decision. (insert EIA link here)

Option 3 [] In determining this matter the Executive Board Members need to consider the EIA associated with this item in advance of making the decision. *(insert EIA attachment)* 

Page 96 of 106

## **10. CONSULTATIONS**

#### 11. STATEMENT OF COMPLIANCE

The recommendations are made further to advice from the Monitoring Officer and the Section 151 Officer has confirmed that they do not incur unlawful expenditure. They are also compliant with equality legislation and an equality analysis and impact assessment has been considered. The recommendations reflect the core principles of good governance set out in the Council's Code of Corporate Governance.

#### **12. DECLARATION OF INTEREST**

All Declarations of Interest of any Executive Member consulted and note of any dispensation granted by the Chief Executive will be recorded in the Summary of Decisions published on the day following the meeting.

VERSION:	0.02

CONTACT OFFICER:	Gaynor Simons (Ext 5635)	Julie Jewson (Ext 5893)
DATE:	3 <sup>rd</sup> August 2016	
BACKGROUND PAPER:		

#### Overall Capital Monitoring 2016/17

	Approved Programme (Budget Book)	Updated Programme (Following outturn and portfolio changes)	Revised Programme at 30th June 2016	Variations to programme in Quarter 1	Variations to programme due to outturn and portfolio changes	Total Variations
	£'000	£'000	£'000	£'000	£'000	£'000
Costs						
Health & Adult Social Care	1,687	1,697	2,281	584	10	594
Children's Services	517	693	693	0	176	176
Environment	2,969	28	228	200	-2,941	-2,741
Leisure, Culture & Young People	94	369	1,642	1,273	275	1,548
Neighbourhood and Prevention Services	1,521	2,173	4,634	2,461	652	3,113
Regeneration	6,304	9,704	13,896	4,192	3,400	7,592
Resources	5,143	6,465	6,465	0	1,322	1,322
Schools & Education	5,576	9,772	11,063	1,291	4,196	5,487
Total Predicted Expenditure	23,811	30,901	40,902	10,001	7,090	17,091
Resources						
- Department for Communites & Local						
Government	282	781	837	56	499	555
- Department for Education	5,793	9,985	10,996	1,011	4,192	5,203
- Department for Energy & Climate Change	0	0	2,242	2,242	0	2,242
- Department for Transport	3,787	3,941	4,229	288	154	442
- Disabled Facilities Grants	1,458	1,458	1,461	3	0	3
- Housing Grants	0	3	55	52	3	55
- Other Grants	15	51	2,029	1,978	36	2,014
Government Grants	11,335	16,219	21,849	5,630	4,884	10,514
Unsupported Borrowing	10,128	12,232	14,269	2,037	2,104	4,141
External Contributions	103	199	2,151	1,952	96	2,048
Usable Capital Receipts	2,100	2,100	2,100	0	0	0
Revenue Contributions	145	151	533	382	6	388
Total Resources	23,811	30,901	40,902	10,001	7,090	17,091
Difference	0	0	0	0	0	0
Supplementary Information Earmarked Capital Schemes	4,047	4,047	4,047	0	0	0

### Scheme variations to 2016/17 Capital Programme

	Programme adjustments following Outturn 2015/16 £ 000	Portfolio changes £ 000	Programme Increase / (Decrease) 2016/17 £ 000	Total £ 000
Health & Adult Social Care				
Demolition of Longshaw HOP Telecare Assistive Programme	10	-	- 184	10 184
Shorey Bank Extra Care Scheme	-	-	400	400
	10	-	584	594
Children's Services				
Disabled Facilites Grant	130	-	-	130
Early Education of two year olds	46		-	46
	176	-	-	176
<u>Environment</u>				
Highways Network Revcovery	348	(3,174)	-	(2,826)
Street Lighting Investment	-	(100)	-	(100)
Bury Fold Brook	-	(15)	-	(15)
Blackburn Surface Water Management Plan	24	(24)	-	-
Darwen Surface Water Management Plan Blackburn with Darwen Culvert Study	21 12	(21) (12)	-	-
Darwen ordinary water course improvement	200	(200)	-	-
Alternate Weekly Waste Collections	-		200	200
	605	(3,546)	200	(2,741)
Leisure, Culture & Young People				
Blackburn leisure centre replacement	208	-	-	208
RFID (libraries)	25	-	-	25
Bangor Street	6	-	-	6
Making Rooms	36	-	451	487
Waves Demolition Woolridge Playing Fields	-	-	345 477	345 477
woonloge haying helds	275	-	1,273	1,548
Neighbourhood and Prevention Services				
Bank Top and Griffin	57	-	-	57
Group Repair	3	-	-	3
Insulation for hard to treat places	(13)	-	-	(13)
Neighbourhood intervention fund	54	-	-	54
Equity loans	42	-	-	42
Empty Homes Cluster	60	-	-	60
Other acquistions costs	10	-	-	10
CCTV Hub	439	-	219	658
DECC Central Heating Fund	652	-	2,242 <b>2,461</b>	2,242 <b>3,113</b>
Paganaration				
Regeneration Assistance to Industry	39	-	-	39
Redevelopment of former market site	266	-	-	266
Pennine Reach	(621)	-	-	(621)
M65 J5 Signalisation	170	-	-	170
Local Transport Plan	-	-	306	306
Highways Network Recovery	-	3,174	85	3,259
Street Lighting Investment	-	100	-	100
Bury Fold Brook	-	15	-	15
Blackburn Surface Water Management Plan	-	24	-	24
Darwen Surface Water Management Plan		21	-	21
Blackburn with Darwen Culvert Study	Page 99 of 106	12	-	12

#### Scheme variations to 2016/17 Capital Programme

	Programme adjustments following Outturn 2015/16 £ 000	Portfolio changes £ 000	Programme Increase / (Decrease) 2016/17 £ 000	Total £ 000
Darwen ordinary water course improvement		200		200
Blakey Moor		200	3,547	3,547
Café Northcote/Cathedral Qtr	_	_	250	250
Other minor variations			4	4
		1	1 1	
	(146)	3,546	4,192	7,592
Resources				
Corporate ICT	929	-	-	929
Old Town Hall Stonework	68	-	-	68
Land remediation	11	-	-	11
Corporate DDA Improvement Work	(3)	-	-	(3)
Velvet Lounge	6	-	-	6
Tower Block Air Conditioning	6	-	-	6
Griffin Lodge	170	-	-	170
Disposal of Land at Whitebirk Industrial Estate	135 <b>1,322</b>			135 <b>1,322</b>
Schools and Education				
Audley Junior	(32)	-	-	(32)
Lammack	185	-	-	185
Longshaw infants	68	-	-	68
Holden Fold	85	-	-	85
Unallocated capital grant	3,890	-	(2,929)	961
Cedars Primary		-	950	950
Intack Primary	-	-	143	143
St Barnabus and St Pauls	-	-	300	300
St Thomas CE Primary	-	-	195	195
St Thomas Centre 2	-	-	25	25
Newfield ASD Demolition	-	-	1,961	1,961
Turton/Edgworth Primary School	-	-	100	100
Longshaw Juniors	-	-	225	225
Audley Nursery	-	-	34	34
Longshaw Nursery	_	_	23	23
Feniscowles Juniors	_	_	34	34
Crosshill	-	-	230	230
	4,196	-	<b>1,291</b>	<b>5,487</b>
Portfolios Total	7,090	-	10,001	17,091

#### SCHEDULE OF CASH LIMIT ADJUSTMENTS REQUESTED - AUGUST 2016

	Health & Adult Social Care	Children's Services	Environment	Leisure, Culture & Young People	Neighbourhoods & Prevention Services	Regeneration	Resources	Schools & Education (Non-DSG)
Original cash limit 2016/17	£ 41,095,700	£ 23,351,400	£ 12,608,500	£ 4,575,200	£ 3,461,900	£ 4,943,700	£ 16,052,200	£ 5,249,20
Transfors botwoon nortfolios								
Transfers between portfolios:			(					
Transfer of Car Parking budgets			(342,000)			342,000		
Transfer of HAMIS budgets			(2,981,700)		(111.000)	2,981,700		
Transfer of Trading Standerds budgets			114,200		(114,200)		4 220 600	
Transfer Customer Services budgets					(1,238,600) 42,000		1,238,600	
Cohesion Advisor post							(42,000)	
Advice for All - housing	(78,000)	78,000			10,000		(10,000)	
Transfer for Mary Vale - Supporting People	(78,000)	78,000					45.000	
Transfer to resources debt management post	(15,900)						15,900	
Transfers to/from earmarked reserves								
Community Living Room grant - Arts Council England				14,500				
Museum & Schools grant				7,700				
Cycling Instructor Sustainable Transport				15,000				
ER/VR payments				15,900				
Inter agency adoption fee grant		75,700		-,				
Adoption Support Grant		33,100						
Challenge to Care Funding		250,000						
S106 Milking Lane		,	500					
S106 Fernhurst			5,000					
Property Resilience grant			-,			69,200		
Director of Growth						,	142,800	
Capita review and new contract	(33,600)		(85,600)	(203,400)	(10,300)	662,300	(723,900)	(86,900
S106 Olive Lane Bowling Green			. , ,		700	,	. , ,	, ,
S106 Spring Vale Garden Village Restoration					2,000			
S106 Repair Swings Queens Park					1,500			
Tranformation Challenge Grant Cfwd					400,500			
Further Transformation Challenge Grant Cfwd					523,500			
Ministry of Justice monies cfwd					21,200			
Heritage Lottery Cfwd					10,000			
Early Action Pilot Funding Cfwd					63,000			
S106 Friends of Square Meadow					4,700			
S106 Roe Lee Park Maintenance and Security					2,200			
Public health Grant	244,700				,			
Transforming Lives Grant	283,600							
Capita Mail service income no longer acheivable (Full year effect £10,300 in 17/18)			7,700					
Transfers to/from unallocated reserves								
Drainage Team - to support workload pressures						42,000		
Mobile Camera System to deter fly tipping			20,000					
Pest Control Officer - 12 mth contract			39,800					
Transfers to/from contingency								
Increase in income in respect of Exec Director (People) secondment							(110,000)	
Senior Management Review deletion of Exec Director (Place) post							(110,000) (142,800)	
Revised cash limit	41,496,500	23,788,200	9,386,400	4,424,900	3,180,100	9,040,900	16,420,800	5,162,30
		Dat	je 101 of 10					

**APPENDIX 3** 

#### **APPENDIX 4**

#### DETAILS OF GENERAL FUND EARMARKED RESERVES FOR USE BY THE COUNCIL

March 2016		Estimated balance at	31 March 2017
		£000	£000
IC	T developments		
559	ICT revenue projects	559	
			559
	elfare, council tax and business rates reforms		
1,000	Support collection fund deficit	500	
312	Welfare and council tax reforms	242	
			742
	vestment in assets and infrastructure		
288	BSF Lifecycle Reserve	288	
5	Improvements to One Stop Shop	5	
456	Office Accommodation and property improvements	435	
121	Highways winter maintenance	121	
200	Redevelopment of Blackburn Markets site	200	
370	Corporate Properties	70	
77	Flood Defence	77	
362	1 Cathedral Square	362	
15	Sustainable transport - cycling instructor	0	
			1,558
	ther Resources and Transformation projects		
150	Legal Advice Reserve	150	
80	Partnerships & Transformation	80	
64	Elections	64	
93	Claims in respect of land charge search fees	93	
			387
Su	upport for People Services		
648	Complex Needs and Transition	648	
18	Child workforce development and social work improvements	18	
108	YOT partnership	108	
122	Music Services	122	
289	Disabled Facilities Grants	289	
17	Housing Standards	17	
	-		
30	Schools Health & Safety Officer	30	
95	VIA (Connexions) Reserve	95	
250	Challenge to Care Budget	0	1 227
Т	own Contract Special Events and Economic Development		1,327
75	own Centres, Special Events and Economic Development	75	
30	Strategic inquiries PLACE	75 30	
1,413	New Homes Bonus	270	
370	Investment to support business rates growth	370	
570	investment to support business rates growth		745
In	vest to Save projects		745
112	Purchasing Cards / e-tendering	112	
150	Income Collection Systems	0	
108	Customer Services Improvements	108	
43	Insurance risk investment fund	43	
			263
Co	ontingent sums to support future downsizing and transformation programmes		
143	Review of services provided by strategic partnership	210	
3,737	Support for future redundancy costs	3,471	
2,393	Support for part year effect of future savings plans	2,760	
26	Corporate Improvement and Transformation Programme	26	
			6 467

6,467

#### **APPENDIX 4**

	Amounts carried forward in respect of unspent grants and contributions		
1,098	Transformation Challenge Award	64	
295	SEN/SEND Reform Grant/SNND Prep for Empl	0	
35	Regenerate Pennine Lancashire Ltd	35	
245	Public Health Grant	0	
140	Social Fund (Children's)	140	
10	SFIs grant to reduce benefit fraud	10	
327	Transforming Lives	43	
326	Other	32	
			324
	Amounts committed in future year budgets/MTFS		
100	Contribution for loss of accommodation	0	
			0
	Reserves held for specified non discretionary purposes		
350	Developers Contributions (S106 Income)	121	
506	Future Maintenance of Wainwright Bridge	506	
261	Highways claims anticipated for years up to current year but not yet received	261	
13	Art Acquisitions Fund	13	
20	W. Ferrier Bequest (for museum re Kathleen Ferrier)	20	
250	Allowance for contingent liabilities (eg MMI)	250	
			1,171
18,305			13,543
10,303			15,545
	Details of Other Earmarked Reserves		
	Reserves held in respect of joint arrangements and charitable bodies		
2	Darwen Market Traders Association	2	
145	Joint Building Control Account	145	
36	Turton Tower Charity	36	
180	LSCB Safeguarding Partners Fund	180	
			363
	Reserves held in relation to schools		
11,455	Dedicated Schools Grant - Surplus	11,455	
8,305	LMS Schools Balances	8,305	
			19,760
20,123			20,123

## **EXECUTIVE BOARD DECISION**

×		The BOARD Decision
	REPORT OF:	Executive Member for Resources
	LEAD OFFICERS:	Director of Planning and Prosperity
DARWEN BOROUGH COUNCIL	DATE:	11 August 2016
PORTFOLIO/S AFFECTED:	Resources	Resources
WARD/S AFFECTED:	All	
KEY DECISION:	YES 🗌 NO 🖂	

SUBJECT: Review of Cockerels/Livestock on Council Owned Garden Sites/Allotments

#### **1. EXECUTIVE SUMMARY**

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Further to the receipt of the petition to retain unauthorised cockerels on Tockholes Road Garden site reported to the Executive Board on 10.09.2015. Capita were instructed to undertake a review of the current livestock policy relating to allotments and leisure garden sites within the borough.

#### 2. RECOMMENDATIONS

That the Executive Board: Retain the existing policy of not permitting cockerels on any of the statutory allotment sites or leisure garden sites within the borough

#### 3. BACKGROUND

A petition was recently received by the Council, signed by 71 local residents residing in 37 properties in close proximity to the Tockholes Road Garden site. The petition highlights that some of the residents have no objections to the keeping of the cockerels on the site. We have no details as to how many of the other 200 plus properties in the immediate vicinity of this one site support or oppose the proposal.

In 2012, a similar petition was received from 11 of the tenants of the garden plots objecting to the enforcement of the ban on keeping cockerels. The Executive Board decision dated 13th September 2012 approved the recommendations contained within the report of not allowing cockerels on the garden plots in accordance with the Council's policy on the keeping of livestock on garden areas and allotments.

In total there are over 1000 Blackburn with Darwen owned statutory allotments and leisure garden plots across 63 sites within the borough. All sites are located in or adjacent to populated residential areas and are not considered suitable for the keeping of cockerels due to noise nuisance. There have been an increasing number of noise pollution and nuisance complaints within the borough. These have risen from 8 in 2009/2010 to 32 in 2014/2015.

Following discussion with the Council's Sense Environmental Health Officer the Public Protection

Service requested that the following issues be taken into consideration. Specifically that cockerels are by nature very noisy and by allowing them on allotment sites the Council will create conflict between allotment tenants and surrounding residents. Plot holders do not always live in the immediate vicinity and consequently are unlikely to be woken by their own crowing animals, whereas the adjacent residential neighbours will undoubtedly suffer varying degrees of disturbance. Empirical evidence suggests that people are especially intolerant of cockerel crows in urban environments.

The statistics below have been provided by the Council's Public Protection Service and indicate that the number of complaints concerning animals and birds over the last six years has increased significantly. The Council's Senior Environmental Health Officer has confirmed that the majority of the complaints are regarding cockerels.

2009 - 2010 - 8 2010 - 2011 - 15 2011 - 2012 - 18 2012 - 2013 - 18 2013 - 2014 - 22 2014 - 2015 - 32

They have further advised that the Council have served statutory nuisance notices on cockerel keepers over this period and that a number of them have had to dispose of their animals due to the nuisance that they cause.

The advice from the Poultry Club of Great Britain is that poultry keepers do not need a cockerel unless they are required for breeding purposes.

Furthermore the Public Protection Service have indicated that each nuisance investigation takes time to investigate and resolve and that limited resources means that services would be stretched should a relaxation of policy lead to an even greater increase in the number of complaints requiring investigation.

Having regard to the proximity of allotments and garden sites to residential areas and the comments of the Public Protection Service we recommend that the Council retains the existing policy that cockerels should continue not to be permitted on allotments or garden plots

A large number of other authorities across the UK have recently re- affirmed their own no cockerel policies as a result of growing complaints.

#### 4. KEY ISSUES & RISKS

The Council's policy on keeping of livestock on garden areas and allotments has been developed over a number of years. The Allotment Act 1950 provides that only hens or rabbits should be kept so as not to be prejudicial to health and or cause a nuisance to the other tenants or local residents. By omission cockerels are not permitted under the Act. Furthermore, the Control of Pollution Act 1990 states that any animal kept in such a place or manner so as to be prejudicial to health or nuisance constitutes a statutory nuisance.

Consideration of the concerns highlighted by the Public Protection Team indicate that any relaxation of the current policy would be likely to lead to a further increase in the number of noise nuisance complaints and that this would place a burden on the already limited resources within that team.

#### 5. POLICY IMPLICATIONS

To make best use of Council assets through the corporate asset Management Plan.

Page 105 of 106

#### 6. FINANCIAL IMPLICATIONS

There are no financial implications resulting from this report

#### 7. LEGAL IMPLICATIONS

None.

#### 8. RESOURCE IMPLICATIONS

None.

#### 9. EQUALITY AND HEALTH IMPLICATIONS

Please select one of the options below. Where appropriate please include the hyperlink to the EIA.

Option 1	Equality Imp	pact Assessment (	EIA) not	required – the	EIA checklist	has been complete	ed.
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<u>Option 2</u> In determining this matter the Executive Member needs to consider the EIA associated with this item in advance of making the decision. *(insert EIA link here)* 

<u>Option 3</u> In determining this matter the Executive Board Members need to consider the EIA associated with this item in advance of making the decision. *(insert EIA attachment)* 

#### **10. CONSULTATIONS**

None undertaken. There is no change to the existing established policy.

#### **11. STATEMENT OF COMPLIANCE**

The recommendations are made further to advice from the Monitoring Officer and the Section 151 Officer has confirmed that they do not incur unlawful expenditure. They are also compliant with equality legislation and an equality analysis and impact assessment has been considered. The recommendations reflect the core principles of good governance set out in the Council's Code of Corporate Governance.

#### **12. DECLARATION OF INTEREST**

All Declarations of Interest of any Executive Member consulted and note of any dispensation granted by the Chief Executive will be recorded in the Summary of Decisions published on the day following the meeting.

VERSION: 0.01		
	VERSION:	0.01

CONTACT OFFICER:	Cindy Rhodes
DATE:	07 July 2016
BACKGROUND	None.
PAPER:	
FAFER.	

#### Page 106 of 106